ekey net

en **USER GUIDE**

ekey net 4.3

English

Table of contents

1 General

ekey biometric systems GmbH operates a quality management system in compliance with EN ISO 9001:2008 and is certified accordingly.

1.1 Note

These instructions form a component of the product. Ensure that they are stored in a safe place. Please contact your dealer for further information about the product.

1.2 Product liability and limitation of liability

Safe operation and function of the devices can be impaired in the following situations. Liability due to malfunctioning is transferred to the operator/user in such cases:

- □ The system devices are not installed, used, maintained, and cleaned in accordance with the instructions
- □ The system devices are not used within the scope of proper use
- □ Unauthorized modifications are carried out on the system devices by the operator

These operating instructions are not subject to updating. We reserve the right to make technical modifications and change the product's appearance; any liability for errors and misprints is excluded.

1.3 Warranty and manufacturer's warranty

The version of our general terms and conditions in force on the date of purchase shall apply. See http://www.ekey.net.

2 Notices, symbols, and abbreviations

!	NOTICE
	Denotes additional information and useful tips.

⚠	ATTENTION
	Denotes possible property damage which cannot result in injuries.

Symbols:

1.	Step-by-step instructions
[i]	References to sections of these instructions
[d]	References to the mounting instructions
[4]	References to the wiring diagram
Displayed value	Displayed values
ekey net FS OM	Product names
MENU ITEM	Menu items
Button	Buttons
LIGHT	Function only available for *ekey net light*
COM	Function only available for *ekey net com*
BUSINESS	Function only available for *ekey net business*

Abbreviations and terminology

WM	*Wall-Mounted*
CV WIEG	*ekey net converter Wiegand*
DHCP	Dynamic Host Configuration Protocol. This is a protocol for administering IP addresses on a TCP/IP network and distributing them to the stations. DHCP enables each network station to configure itself fully automatically.
ESD	ElectroStatic discharge
FAR	False Acceptance Rate
FRR	False Rejection Rate
FS	*Finger Scanner*
IN	*integra*
MAC address	Media Access Control address. The MAC address provides each computer on the network with a unique ID.
NBNAME	NetBIOS name
REL	*Relay*
RFID	Radio-Frequency IDentification. A technology for transmitter/receiver systems that allows objects (products, animate beings) to be identified and located automatically and contactlessly using radio waves.
CP	*Control Panel*
UNC	Universal Naming Convention. If the UNC path is specified, a path on the network can be accessed without having to include the drive letter. Example: \\server\mailablage\
OM	*Outlet-Mounted*
URI	Uniform Resource Identifier
CCP	*Composite Control Panel*
CursorFill	A defined text (for example) is inserted at the cursor position in an application such as Excel. The system simulates entry via the keyboard.
Fingerprint image	The biometric information extracted from the fingerprint.
RS-485 bus	Totality of all devices networked serially with an *ekey net converter LAN* via a 2-core cable, including the *ekey net converter LAN* itself.
Time zone	An object that defines the access authorization for user groups.
Period	Smallest time interval within a time zone. Defines the time interval permitted for an access operation.

3 Safety information

⚠	**DANGER**

Risk of electrocution!
All *ekey home* devices are to be operated with safety extra-low voltage (SELV). Only use power supplies rated protection class 2 according to VDE 0140-1 to supply *ekey home* devices.
Failure to do so will create a risk of electrocution.
Only certified electricians are authorized to carry out the electrical installation work!

Tamper-proofing

Mount the control panel in a secure internal area. This prevents tampering from the outside.

4 Product description

4.1 System overview

Fig. 1:   Overview of the system (example)

1 RS-485 bus line 1
2 Connecting cable from control panel to motorized lock
3 Server with *ekey net* software
4 *ekey net converter LAN* 2
5 Power supply
6 *ekey net converter LAN* 1
7 Control panels for RS-485 bus line 1
8 Connecting cable from *ekey net converter LAN* to server
9 Control panels for RS-485 bus line 2
10 Finger scanner
11 Motorized lock
12 RS-485 bus line 2
13 Cable transfer

4.2 Scope of delivery and system requirements

[i] See *ekey net* specifications, chapter 3 "Architecture" and chapter 4 "System requirements".

4.3 Proper use and areas of application

This product is a networked access control system that relies on finger scans. The system is comprised of hardware and software components. It is available in various hardware makeups and component combinations. It detects the characteristics of the fingerprint contours, compares them to the stored fingerprint image and opens the door in the event of a match.

The system is primarily designed for opening internal and external doors and garage doors on business premises and – to some extent – in industrial areas.

4.4 *ekey bit* and *ekey net finger scanners*

4.4.1 Function of the finger scanner

1 Front phalanx
2 Fingerprint

Fig. 2:   Fingerprint

The *ekey bit* detects the fingerprint by means of a line sensor and subsequently processes it. This fingerprint is encrypted and stored centrally. The *ekey net finger scanner* compares the result with the stored fingerprint image. The finger scanner only works correctly and reliably with the front phalanx print. Swipe your finger steadily and evenly over the sensor in the correct position.

4.4.2 Control for the *ekey bit/ekey net finger scanner*

Control	Function
Finger swipe area	Take fingerprints by "swiping the finger" evenly downward over the sensor.

Table 1:   Finger scanner control

1 Right guiding edge
2 Sensor
3 Left guiding edge

Fig. 3:   Finger swipe area

There are two types of sensor that can be installed in ekey net finger scanners:

□   The Atmel sensor is grey
□   The Authentec sensor features gold edging

You need to be able to tell the two sensors apart before you can start creating users.

4.4.3 Correct operation of the finger scanner:

Incorrect operation will impair the function of the finger scanner.

Step	Figure	Description
1st		Hold your finger straight and place it centrally between the guiding edges. Do not twist the finger.
2nd		Place the joint of the front phalanx directly onto the sensor. Place your finger flat onto the finger swipe area.
3rd		Stretch out the neighboring fingers.
4th		Move your finger evenly downward over the sensor. Move the whole hand simultaneously. Swipe the front phalanx fully over the sensor in order to achieve optimal results. The movement takes approx. 1 second.

General hints for achieving a good-quality fingerprint image

- □ The index, middle, and ring fingers work best. The thumb and little finger work marginally or not at all.
- □ In the case of fingers that are frequently wet, store the images with wet fingers.
- □ Children's fingerprints work from approx. 5 years of age.

Optical signals on the finger scanner

There are 2 types of LED:

- □ Status LED for operating status
- □ Function LED for indicating the function of the overall system

1 Status LED
2 Function LEDs

Fig. 4:   Optical signals on the finger scanner

4.5 Control panel

The control panel is available in different variants.

ℹ️ See *ekey net* specifications, "Architecture" and "Supported devices on the RS-485 bus".

❗	**NOTICE**

The *ekey net CV WIEG* is also classed as a control panel.

Mounting type

ℹ️ See mounting instructions.

4.5.1 Function of the control panel

The control panel is the actuator of the system. It serves to switch one or more relays.

4.5.2 Controls and optical signals of the control panel

Product name	Controls and status LEDs	Function
ekey net CP WM 3	Two-digit seven-segment display, 4 buttons, 2 status LEDs	Relay status display, offline/online status display, restart
ekey net CP IN 2	Two-digit seven-segment display, 4 buttons, 2 status LEDs	Relay status display, offline/online status display, restart
ekey net CP mini 1	1 button, 3 status LEDs	Restart, relay status (1 LED) and digital input (1 LED) display, offline/online status display (1 LED)
ekey net CP mini 2	1 button, 3 status LEDs	Restart, relay status display (2 LEDs), offline/online status display (1 LED)
ekey net EM mini 3	1 button, 4 status LEDs	Restart, relay status display (3 LEDs), offline/online status display (1 LED)
ekey net CP DRM 4	4 buttons, 9 status LEDs	Restart, status of relays (4 LEDs) and digital input (4 LEDs), offline/online status display (1 LED)

Table 2:   Controls and optical signals of the control panel

5   Technical specifications

See the relevant data sheet for each device.

6   Hardware installation

⚠ **ATTENTION**

Mount and cable the product correctly before connecting power.
Possible property damage!

Mount the system in accordance with the supplied mounting instructions.

Cable the system in accordance with the supplied wiring diagram.

7   Commissioning of the finger scanners and control panels

The commissioning process couples the finger scanners and control panels with one another. These settings cannot be changed subsequently apart from by resetting the system to the default settings. The software outputs a message telling you to perform the coupling process. The procedure varies according to the type of control panel used.

Product name	Action
ekey net CP WM 3, ekey net CP IN 2, ekey net CP DRM 4	Press ⊘ or ◄► plus ⊘ or ▲▼ in that order.
ekey net CP mini 1, ekey net CP mini 2, ekey net EM mini 3	Press and hold the button with the operating rod for at least 4 seconds.

8 Software installation

8.1 Preparatory steps

Carefully read the *ekey net* specifications and the data sheets for the relevant devices. Make sure that all the software requirements are met.

8.2 General installation procedure

Step	Instruction
1st	Install the sole *ekey net master server* on the system. In the case of initial installation or an *ekey TOCAnet* update, enter the licenses.
2nd	Install *ekey net terminal server* on all the computers that are to function as an *ekey net terminal server*. This also requires that you install *ekey communication server*, *ekey net converter LAN config*, and *ModulUpdate*.
3rd	Install *ekey net admin* on all the computers that will be used to manage the *ekey net* system.

Setup components	Lower-level setup component
	ekey communication server
	ekey net admin
ekey communication server	*ekey net terminal server*
ekey net terminal server	CursorFill
	ekey net master server
ekey communication server	*ekey net converter LAN config*
ekey communication server	*ModulUpdate*

Table 3: *ekey net* setup components

> **!**
> | **NOTICE** |
> |---|
>
> CursorFill: An additional component that is optionally available for *ekey net terminal server*. Once a user has successfully accessed a Windows application, CursorFill inserts the staff ID or the display name at the current cursor position. This can be used for time recording purposes, for example.

Installation	Mandatory setup components	Optional setup components
Administration	*ekey net admin*	
Administration & device tools	*ekey net admin*	
	ekey communication server	
	ekey net converter LAN config	
	ModulUpdate	
ekey net master server	*ekey net master server*	
ekey net terminal server	*ekey communication server*	CursorFill
	ekey net terminal server	

Table 4:   Recommended setup components for various scenarios

If you are installing an *ekey net* system on a single computer, select all the components apart from CursorFill.

8.3 Initial installation

Step	Instruction
1st	Run the Setup.exe file.
2nd	Select the language required for setup.
3rd	Follow the instructions in the dialog boxes. When the Setup type dialog appears, you can choose which components you want to install from the preset options.

Setup type	Selected components	Description
Client demo	*ekey communication server* *ekey net admin* *ekey net converter LAN config* *ModulUpdate*	Installs all administration applications
Complete	All	Installs everything
Custom	Same as for Client demo	Customized installation

Table 5:   Setup type dialog: Selecting components

Fig. 5:   Setup type dialog:

Select Complete if you want to use the *ekey net* system on a single computer. Otherwise, select Custom.

The next dialog (Custom setup) allows you to select the specific components that you want to install.

Fig. 6: Custom setup dialog

Step	Instruction
1st	Select the required components.
2nd	In addition, use this dialog to define the database folder for the *ekey net master server* and/or *ekey net terminal server*. C:\ekey netDB is used by default. Define which folder the *ekey net master server* should use to store its data.
3rd	In the Product type dialog, enter the license key that you have purchased in the relevant input field.

⚠ **ATTENTION**

When selecting the database folder, avoid using any UNC or network drive paths. The service account for the *ekey net master server* service has to have full access to this folder!
Define a folder on a local drive.

Fig. 7: Product type setup dialog

ℹ The **KEY FILE** function is only relevant in the context of an *ekey TOCAnet* update. See section 8.4.1 Updating *ekey TOCAnet*, page 15.

❗ **NOTICE**

If this dialog does not appear, it means that there is already a license key registered on the computer concerned or that the *ekey net master server* component has not been selected for installation.

Step	Instruction
4th	Click on Next >. The license key is checked and transferred to the system. If you enter an incorrect key, an error message appears.
5th	Correct the license key and try again.

Fig. 8:   Error message displayed if an incorrect license key is entered

During installation, the setup routine for the *ekey bit* software is started if the computer concerned does not have the latest *ekey bit* software installed on it (in other words, if version 3.1.5 or lower is detected or if no *ekey bit* software has ever been installed on the computer).

Step	Instruction
6th	Follow the instructions in the dialog boxes until the setup routine installs *ekey bit*. To get to this point, keep clicking on Next >.
7th	Click on Finish to complete the installation process.

All device drivers are now up to date.

Now continue with the *ekey net* setup process. At the end of the setup routine, the ekeynetinstallterminalserver application starts running if you have installed an *ekey net terminal server* on the computer concerned.

Fig. 9:   Application: ekeynetinstallterminalserver

Step	Instruction
8th	Enter the name of the NetBIOS *ekey net master server* here. Do not enter the IP address or the localhost computer name because this will not work.
9th	Define a folder for the *ekey net terminal server* data. The default setting is the database folder defined for the *ekey net master server*. Change this setting.

!	NOTICE

The directory you select for the *ekey net terminal server* must be different from the one for the *ekey net master server* if both services are going to run on the same computer.

Step	Instruction
10th	Click on Install to apply the changes and start the service.
11th	If an error message appears, check the name that has been entered for the *ekey net master server* computer.
12th	Close the application.
13th	Click on Finish to complete the setup process.
14th	Repeat the installation process on all the other computers to provide them with the necessary *ekey net* software components.

⚠ **ATTENTION**

Take extreme care to ensure that you only install one *ekey net master server* on the system. Otherwise, the *ekey net* system will not work!

8.4 Updating older versions

Always make backup copies of the ekey net.netdata and ekeynetmasterserver_HOSTNAME.log files on the *ekey net master server* before starting an update process.

8.4.1 Updating *ekey TOCAnet*

8.4.1.1   Updating *ekey TOCAnet* versions lower than 3.2.3

Please contact ekey support directly at http://www.ekey.net/service-support-en if you wish to update *ekey TOCAnet* installations with a version number lower than 3.0.0.

⚠ **ATTENTION**

Do not – under any circumstances – attempt to update any such installations to *ekey net 4.x*. Failure to observe this advice may result in the loss of all your data and render the devices inoperable!
In such cases, an update must be performed by installing several intermediate versions of *ekey TOCAnet*. The device firmware must also be updated several times in a particular order. Please contact ekey support.

8.4.1.2   Updating *ekey TOCAnet* versions 3.2.3 or higher

If the version of *ekey TOCAnet* you are already using is version 3.2.3 or higher – but lower than 3.5.0 – and you want to update it, you must first determine how many *ekey net* licenses are required. An update cannot be performed until you have obtained the necessary number of *ekey net* licenses from ekey.

Step	Instruction
1st	To check how many licenses are required, use the ekeyNetUpdateCheck.exe program. You will find this tool on the *ekey net CD* under checkUpdate.
2nd	Copy the file into the *ekey TOCAnet* program directory on the computer that has the *ekey TOCAnet master server* installed on it.
3rd	Start the program. The tool determines how many licenses are required to run *ekey net* on your system. It only detects those finger scanners that have been configured in the current *ekey TOCAnet* database and have gone online at least once.
4th	You will be prompted to save the ekeyLicenseRequest.txt file. Send this file to license@ekey.net. You will then receive a KFU file from ekey. When you install the *ekey net master server*, the Product type dialog will ask you for this file.

! **NOTICE**

The update operation CANNOT be performed without this file. It is NOT possible to enter license keys during an update. Instead, the KFU file has to be imported!

Step	Instruction
5th	Save the file from the e-mail.
6th	Run the *ekey net* setup routine.
7th	Follow the instructions until the Product type dialog appears.
8th	Now click on Change to enter the file name along with the path. A file selection dialog appears.
9th	Select the KFU file that you received from ekey.
10th	Click on Next >. A window appears with a message to say that "There are enough licenses".
11th	Work your way through to the end of the *ekey net* setup routine.

Fig. 10:   *ekey net* Setup: Product type: Enter KFU file

8.4.2   Updating an older version of *ekey net*

Run the setup routine on all the computers.

8.5   Important tasks to be performed after installation or an update

Check whether the firmware for the devices (*control panel*, *finger scanner*, *converter LAN*, and *converter Wiegand*) needs to be updated. Carry out any firmware updates as necessary.

8.6 Uninstalling the software

Step	Instruction
1st	Go to Control Panel – Add or Remove Programs (Windows XP) or Control Panel – Uninstall a program (Windows Vista and higher) and start the *ekey net* setup routine.
2nd	Select Uninstall.
3rd	In the User data dialog, you now have the option of deleting all the data generated by *ekey net*. Select Keep user data if you want to retain the data. Otherwise, select Delete user data.

Fig. 11:   Setup uninstall routine. User data dialog

9 Configuration

You have now installed the necessary components on all the computers. Within the *ekey net* system, you should now configure the devices used and update their firmware.

> **NOTICE**
>
> If the firmware version levels on the devices are not sufficient to run *ekey net 4.3*, corresponding error messages will appear in *ekey net admin*.

See Configuring the *ekey net converter LAN*, page 21.

See Updating the firmware of the *finger scanner*, *control panel*, and ekey net converter *W*, page 25.

See Administration of *ekey net*, page 26.

9.1 Managing licenses

You will find the license management tool under Start – All Programs – ekey – ekey licensing – License Manager. The license manager is used to administer the licenses for ekey products. You need to obtain one or more license keys from ekey before you can activate a license. The process of activating a license key links it to the specified user data and the particular computer concerned.

A license key consists of 25 alphanumeric characters (0-9 and A-Z), which are divided into blocks of five separated by hyphens,
e.g., YJL2P-Z3Q2Q-S4S71-RJ4VK-VTU6G.

!	NOTICE

ekey net licenses can be activated up to a maximum of three times (online or offline). This may be necessary if, for example, the software has to be reinstalled following relocation. Before attempting to activate a license for the fourth time, you must contact ekey.

⚠	ATTENTION

Make a note of the e-mail address used for license activation.
Once activated, licenses cannot be reactivated using a different e-mail address.
E-mail addresses of specific people may not be available at a later date due to staff turnover. Check whether you will still be able to access them. Ideally, you should use a general company address.

When you add an *ekey net* license key (*light*, *com*, or *business*), a 30-day trial period is enabled for the license key concerned. The first step is to set up the system completely. Do not activate the license on the selected PC until you are sure that your system is functioning correctly. Exception: If the license key was present on the system previously but has been deleted and added again, there will be no trial period!

⚠	ATTENTION

If the trial period for the license keys has expired but the keys have not been activated, you will not be able to make any changes to the *ekey net* database or forward changes to the *ekey net terminal server*!
The license data that is stored on the computer cannot be transferred to another computer or copied back after reinstalling the operating system. In this case, you must add the license key again and then activate it.
ekey net licenses can only be managed on the computer that has the *ekey net master server* installed on it. The *ekey net* system will not be able to use any license key that is added on a different computer.
Changing the system time or host name will invalidate any license that has not yet been activated.

In the main License Manager dialog, you will see a list of licensed ekey products on the left together with a summary. Whenever a product in the left-hand list is selected, the details of the license appear in the list on the right.

Fig. 12:   Main window of License Manager

9.1.1   Entering user data

Before you can activate a license key online or offline, you must have filled out the user data form correctly. You will be registered as a user with ekey once the data has been successfully transmitted to ekey. If you have forgotten to fill in the user data, you will be prompted to do so when you activate a license key.

Step	Instruction
1st	Press User data ….
2nd	Fill in all the fields and check your entries.
3rd	Press OK to accept the data. If any of the mandatory fields are left blank, you will receive an error message and the invalid fields will be highlighted with a red frame.

9.1.2   Adding a license

Step	Instruction
1st	Press Add license … to add a new license key on the computer you are currently using.
2nd	You can either copy and paste the key or type it in.
3rd	Enter the license key correctly and in full.
4th	To accept it, click Next ….

The license key is now saved on the computer. A trial period will be activated (where applicable) if this is the first time you have entered the key on the system. You must activate the license key with ekey so that it is enabled in full without any restrictions.

9.1.3 Activating a license

9.1.3.1 Online activation

If the computer running License Manager is connected to the Internet, you can easily activate the license key online. If the computer does not have an Internet connection, the license key is activated offline.

9.1.3.2 Offline activation

During offline activation, a file with the extension *.req is created.

Step	Instruction
1st	Save this file.
2nd	Copy the file onto a computer from which you are able to send e-mails.
3rd	Draft an e-mail with the subject license request V2, enter license@ekey.net as the recipient e-mail address, and attach the "*.req" file to the e-mail.
4th	Send the e-mail. You will receive a reply from ekey with an "*.act" file attachment.
5th	Copy this file onto the computer where you started the activation process.
6th	Press Import … in the main window of License Manager to complete the offline activation process.

9.1.4 Upgrading your license to *ekey net business*

If you wish to upgrade an *ekey net light* or *ekey net com* installation to *ekey net business* you must purchase the necessary *ekey net business upgrade* license keys. You cannot perform this operation using an *ekey net business* license key.

Step	Instruction
1st	Select ekey net business upgrade … to start the process.
2nd	Follow the instructions. The first information dialog will tell you how many finger scanners need an upgrade license key.
3rd	In the next dialog, enter all the necessary keys. During the next step, the software attempts to upgrade the license online. If this is not possible, you must carry out the activation process offline.
4th	Once the license has been successfully upgraded to *ekey net business*, restart the *ekey net master server* service to convert the *ekey net* database.

i	See Offline activation, page 20.

9.2 Starting and stopping *ekey net* services

Like all other Windows services, *ekey net* services are managed using services.msc. These are as follows:

- □ *ekey communication server*
- □ *ekey net master server*
- □ *ekey net terminal server*

⚠	**ATTENTION**

You must stop the *ekey service guard* service before stopping an *ekey net* service. Otherwise, the services will not be terminated for good and will restart again after a short period.

9.3 Configuring the *ekey net converter LAN* and updating the firmware

Step	Instruction
1st	Use the ekey net converter LAN config or ConfigConverter.exe applications to configure the *ekey net converter LAN*. You will find these applications under Start – All Programs – ekey – ekey net – ekey net converter LAN config or inside the *ekey net* program folder (e.g.: C:\Program Files (x86)\ekey\ekey net).
2nd	Make sure that the *ekey net terminal servers* have been stopped for all the associated *ekey net converter LANs* that you want to administer. It is not possible to use an *ekey net converter LAN* from multiple applications at the same time.

☐ See Starting and stopping *ekey net* services, page 20.

!	**NOTICE**

On each *ekey net converter LAN*, there is a label containing the serial number and MAC address.

⚠	**ATTENTION**

On delivery, the default IP address for the *ekey net converter LAN* is 192.168.1.250.
If you use the default address setting, there is a risk of IP address conflicts.
Change the IP address as soon as the *ekey net converter LAN* is connected to the network.

ConfigConverter.exe automatically searches for all the available *ekey net converter LANs* within the subnet defined by the network configuration. It then displays these in the list view along with certain information about the *ekey net converter LAN*, such as:

- ☐ IP address
- ☐ MAC address
- ☐ Serial number
- ☐ Type
- ☐ Firmware version
- ☐ TS (if the *ekey net converter LAN* is connected to an *ekey net terminal server* Yes, otherwise No).

Fig. 13:   ConfigConverter.exe main window

If there is a red entry in the list, it means that the *ekey net converter LAN* located by the software is outside the broadcast range of the network.

9.3.1   Using the MAC address to define the IP address

You can use the MAC address to reconfigure the *ekey net converter LAN* if it can be reached over the network. However, you cannot use the IP address for this purpose. The MAC address can be found on the label on the *ekey net converter LAN*.

Step	Instruction
1st	Press Assign IP/reset ekey net converter LAN. An option field appears on the right-hand side of the main window.
2nd	Enter the MAC address, the new IP address, the subnet mask, and – optionally – the network gateway.
3rd	Press Apply to accept the settings.

After a few seconds, the *ekey net converter LAN* appears in the list together with the new IP address.

Fig. 14:   Define IP address via MAC address input field

!	**NOTICE**

If the *ekey net converter LAN* does not appear in the list, repeat the procedure. If the process still does not work, briefly disconnect the *ekey net converter LAN* from the power supply and then try again. You can restart the *ekey net converter LAN* by selecting the Assign IP/reset ekey net converter LAN function.

9.3.2 Defining the IP address by selecting it from the list

⊟	**ekey net converter LAN**	
	IP address	10.1.40.236
	Network mask	255.255.255.0
	Network gateway	0.0.0.0
	Only for analysis	☐
	Analysis IP	0.0.0.0
	Serial number	802101-1015-0429
	Baud rate RS-485	230400

Fig. 15:   Define IP address by selecting it from the list

Step	Instruction
1st	If the *ekey net converter LAN* can be found in the list, click on it.
2nd	You can change its configuration in the field on the right.
3rd	Once you have finished making all the changes to the configuration, press Apply. The settings are applied. The *ekey net converter LAN* disappears from the list and then reappears after a few seconds with the new network configuration.

9.3.3 Updating the firmware

On delivery, the *ekey net* software includes the latest firmware for the *ekey net converter LANs*. However, the *ekey net converter LANs* may have been delivered with an older firmware version.

If the firmware version displayed in the overview list is lower than the one shown on Update 2.2.5.21 (in the case of *ekey net 4.3.0*: version 2.2.1.11), you can update the firmware. Click on the *ekey net converter LAN* in the list and then press Update 2.2.5.21. The button is only enabled if:

- □ The *ekey net converter LAN* has been configured correctly for the network and can be reached
- □ The firmware version of the *ekey net converter LAN* is lower than the one shown on the button
- □ The *ekey net terminal server* service has been stopped

⚠ | **ATTENTION**

If an *ekey net converter LAN* has a firmware version lower than 2.0.0.0 (e.g., 1.6.1.16), you must not attempt to update the firmware under any circumstances. For details of how to proceed, please contact our support team.

⚠ | **ATTENTION**

Never interrupt the power supply or data connection during the firmware update. In a worst-case scenario, the device will have to be reprogrammed by ekey.

9.3.4 Checking the function of *ekey net converter LANs* on the network

Test whether the IP address of the *ekey net converter LAN* can be reached by sending a ping. The *ekey net converter LANs* will only work properly as part of the *ekey net* installation if the relevant UDP ports that link the *ekey net terminal server* to the *ekey net converter LAN* are free. You can use the *ekey net converter LAN config* application to check whether your network supports this type of communication.

Step	Instruction
1st	Press Port scan ... . A dialog appears so that you can check the IP address of an *ekey net converter LAN*.
2nd	Enter the *ekey net converter LAN* IP address that you want to check.
3rd	Press Check to start the checking process.

All the necessary UDP ports are checked. If all the port numbers reply with OK, the *ekey net converter LAN* is ready for use.

9.3.5 *ekey net converter LAN* not found

Your network may use other IP addresses, e.g., if the subnet differs. In this case, you can enter the *ekey net converter LAN* yourself by selecting Manual entry. However, it may still show up if it is located using a MAC address broadcast.

Various routers or switches may block the *ekey net converter LAN* search:

Reason	Action
The IP address of the *ekey net converter LAN* must be static.	Do not use DHCP.
The firewall or router does not allow broadcasts.	Deactivate the firewall or change the router configuration.
No exceptions have been added for the firewall or router. Ports 58000-58018 have not been entered.	Deactivate the firewall and add your exceptions, or change the router configuration.
The ports have been reserved by another program.	Download a port scanner (e.g., TCPView from Sysinternals) to see which UDP ports are required by which program.
	Use an MS-DOS prompt to test whether the *ekey net converter LAN* can be reached by sending a ping.
The PC is in the same subnet as the *ekey net converter LAN* and cannot be reached by sending a ping.	Look at the two LEDs on the *ekey net converter LAN*. The power LED is on the left and the activity LED is on the right. If neither lights up, there is a problem with the power supply. If both flash orange, there is a firmware fault.
	Disconnect the *ekey net converter LAN* from the power supply system.
	Disconnect the switch from the power supply system.
	Try assigning a different IP address to the *ekey net converter LAN* by selecting Assign IP/reset ekey net converter LAN. Enter the MAC address manually or click Manual selection... .
	Remove the check mark next to Only for analysis in ConfigConverter.exe.
The device's own IP address has been changed, e.g., on a notebook.	Restart the *ekey communication server* service.
	Check that all the ekey services are running as well as Message Queuing.

9.4 Updating the firmware of the *finger scanner*, *control panel*, and ekey net converter *Wiegand* devices

Use the ModulUpdate application to update the firmware for the following types of device: *finger scanner*, *control panel*, and *ekey net converter Wiegand*.

[i] See Starting and stopping *ekey net* services, page 20.

Fig. 16:   *ModulUpdate*: Dialog shown when it is started for the first time

1 IP address of the *ekey net converter LAN*
2 Devices available on the *ekey net converter LAN* (field only populated after a successful search)
3 Start searching for devices on selected *ekey net converter LAN*
4 Connect to selected device
5 Select firmware for programming

Step	Instruction
1st	Stop the *ekey net terminal server* that is used to administer the required *ekey net converter LAN*.

[i] See Starting and stopping *ekey net* services, page 20.

Step	Instruction
2nd	In the IP address field, enter the IP address of the required *ekey net converter LAN*.
3rd	Press Search. It may take a little while to search for the connected devices.
4th	Select a device from the Available devices dropdown menu. Connect is now enabled.
5th	Press Connect. A connection to the selected device is established. The software determines whether there is a firmware version available for an update. If suitable firmware is found, Programming is enabled.
6th	Press Programming. A context menu appears with a list of update options.
7th	Click the required update. This starts.
8th	Wait until the progress indicator has reached 100%. Once data transmission is complete, it takes the finger scanner around 10 to 15 seconds to unpack the firmware image, write it to the flash, and restart.

There are several different options for updating the firmware:

- □ Update to a more recent version
- □ Revert to an older version
- □ Replace with an identical version

10 Administration of *ekey net*

ekey net is administered using the *ekey net admin* application. The Windows Start menu contains two links for starting *ekey net admin*. The ekey net admin demo link starts *ekey net admin* in demo mode. The ekey net admin link starts *ekey net admin* in normal mode.

Please remember that each object name attribute that you enter (first name, last name, display name, passwords, etc.) in the *ekey net* system is case sensitive.
Any change that is made to the *ekey net* database in *ekey net admin* is immediately applied to the *ekey net master server*. To send the changes to all the devices, press Send changes to devices.

10.1 Login dialog

Fig. 17:   *ekey net admin*: Login dialog

Step	Instruction
1st	Enter the name of the *ekey net master server* and the user data for an administrator account. To carry out initial commissioning with an empty *ekey net* database, use the account from the table below. Please note that the User name and Password entries are case sensitive.
2nd	Define a new password for the default administrator account.

Account	Value
User name	Administrator
Password	admin

Table 6:   Data for the default administrator account

If you are carrying out initial commissioning, a basic configuration wizard will appear once you have successfully logged in. Otherwise, the start view will be displayed.

10.2 Global menu

Fig. 18:   *ekey net admin*: Global menu

SAVE AS HTML…	Saves the entire configuration as an HTML document. Specify a folder for storing all HTML documents. To view the saved configuration, use a browser to open the "index.htm" file.
IMPORT	Imports user, terminal, or calendar data according to the type of object that has just been selected.
EXPORT	Exports user, terminal, or calendar data according to the type of object that has just been selected.
EXIT	Terminates the application.

In the top right-hand corner of the main window, you will also find the following commands:

1 Easy mode
2 Info dialog
3 Start remote maintenance tool (TeamViewer)

Fig. 19:   *ekey net admin*: ekey support tools and Easy mode

Easy mode	Switches *ekey net admin* to a scaled-down mode with a simplified interface.
Info	Shows information about *ekey net* and allows you to enable/disable diagnostic logging operations.
Start TeamViewer	Starts the remote ekey support tool for ekey support.

There is no other way to access these three commands.

10.3 START **menu**

Fig. 20:   *ekey net admin*: **START** menu

Start wizard	Starts the wizard for configuring *ekey net*. The wizard will keep opening automatically whenever you start the application until you have made all the minimum settings required.
Languages	Allows you to change the language. After changing the language, you must restart the application to activate it.
Send changes to devices	This button is enabled as soon as you make changes to the system. Press this button to transmit the current database to all devices. Only the changes are updated. No update is performed on devices that are unaffected by data changes. Before the changes are forwarded, the *ekey net master server* carries out a consistency check to identify any errors in the settings. If problems are detected, a dialog appears with details of these.
Help	Opens this document.

ⓘ See The wizard, page 73.

ⓘ See Consistency check, page 81.

❗	**NOTICE**

You can press CTRL + Shift to enable Send changes to devices and force a full update. All data is then updated on all finger scanners.

❗	**NOTICE**

Send changes to devices and Help are available in the menus of all views.

10.4 DATA **menu**

The main area of the view shows the most recent log entries.

Fig. 21:   *ekey net admin*: **DATA** menu (*ekey net* business)

Delete	Permanently deletes all log entries.
SHOW USER NAMES	Toggles the view so that you can see user names for access events in the log view. If you have defined a password for showing user names, a password dialog appears when you enable the display of user names.
EXTENDED STATUS DISPLAY	Toggles between the extended log display (system messages and access events) and the basic log display (access events only).
Finger scanner report **BUSINESS**	Generates a report on finger scanner activities. This function is only available if you have enabled and configured reporting.
User report **BUSINESS**	Generates a report on user activities. This function is only available if you have enabled and configured reporting.
FAR problem report	If the database on the *ekey net master server* has undergone a FAR check and matches have been identified, you can access these here.
FAR check	Starts a FAR check of the database. This process runs concurrently and does not block the *ekey net master server.* You must always carry out a FAR check when updating a database from older versions of *ekey net* or *ekey TOCAnet*, e.g., versions ≤ *ekey net* 4.1.x. No FAR checks will have been performed in databases originating from older versions. The FAR check compares all the reference finger scans for a particular user with all the other reference finger scans that have been stored for all the other users within a company. If two reference finger scans reveal a match when they are compared, they are shown in the FAR problem report. The amount of time required to run this process depends on the number of reference finger scans but it can take up to several hours. For example, if there are 1000 users and each one has provided a reference finger scan, 999,000 comparisons will have to be performed. Thus, assuming an average time of 0.5 ms per comparison, it will take approximately 8.5 minutes to run the process.
Show attendance list **BUSINESS**	Opens the Attendance list dialog. This function must be configured in advance to ensure the display functions properly.

ⓘ   See Reporting, page 77

ⓘ   See FAR problem report, page 82.

ⓘ   See Attendance list, page 83.

⚠	ATTENTION

FAR problems are a source of access errors.

Therefore, you must resolve them immediately.

Delete the affected reference finger scans and register (enroll) them again.

10.5 USER menu

Fig. 22: *ekey net admin*: **USER** menu (*ekey net* business)

Add company **BUSINESS**	Creates a new company. A company is a self-contained functional unit. Users from a particular company can only be assigned authorizations within the company concerned. If there is more than one company, create a folder called Shared users. You can use this folder to define cross-company access authorizations.
Add user group **BUSINESS** **COM**	Creates a new user group. User groups make it easier to assign access authorizations and so enable greater clarity. You can create a hierarchy of nested user groups but should avoid this if possible, as it reduces the level of clarity.
Add user	Creates a new user and opens the wizard.
Open object	Opens the wizard for an object.
Delete	Deletes an object.
Rename object	Allows you to rename an object without the wizard.
Enable user	Before a user can be enabled, at least one reference finger scan or RFID serial number must have been assigned to the user concerned. You can use this check box to enable or disable a user.
Views	Toggles the view between Small icons, Large icons, List, or Details.
Reset view	Resets the layout and size of the individual windows in the current view to their initial values.
Arrange symbols by	Sorts the objects according to the relevant selection criterion.

10.5.1 Creating/editing users

Selecting the Add user or Open object function starts the wizard. The wizard consists of three properties pages.

10.5.1.1 Edit user properties page

Define the user properties here.

Fig. 23: *ekey net admin*: Edit user : Edit user

FIRST NAME	Enter the user's forename.
LAST NAME	Enter the user's surname.
DEFINE THIS USER TO BE AN ADMINISTRATOR OF THE ACCESS CONTROL SYSTEM	Specify whether or not this user should have administrator rights. If so, specify a password.
NAME	Enter the display name for the user. This consists of the person's last name and first name separated by a comma (e.g., "Doe, John"). The display name is used as the login name for *ekey net admin*. The entry is case sensitive. Whenever a change is made to the user's first name/last name, this field is modified automatically.
PASSWORD	Define the password if the user has administration rights.
USER GROUPS	Define the user groups to which this user is to belong.

10.5.1.2 Enroll finger properties page

This page allows you to enroll and delete reference finger scans, assign events to them, and specify their level of importance.

❗	**NOTICE**

It depends on how your system is configured as to whether the Atmel, the Authentec, or both fingerprint types will be displayed:

- ☐ If the system only features Atmel finger scanners and only contains Atmel reference finger scans, only the Atmel fingerprint will be available for selection
- ☐ If the system only features Authentec finger scanners and only contains Authentec reference finger scans, only the Authentec fingerprint will be available for selection
- ☐ In combined systems, both fingerprint types will be available

---

ℹ️ See Control for the *ekey bit*/*ekey net finger scanner*, page 8.

Fig. 24:   *ekey net admin*: Edit user : Enroll finger

The colors in the finger selection area signify the following:

Fig. 25:   *ekey net admin*: Meaning of colors for finger enrollment

1 No finger selected. There is a reference finger scan available at this finger position. No action possible.
2 No finger selected. Enrollment is not permitted at this finger position. No action possible.
3 Finger selected. Enrollment is not permitted at this finger position, but there is a reference finger scan available. You can delete the finger.
4 Finger selected. There is no reference finger scan available at this finger position. Finger enrollment is possible.
5 Finger selected. There is a reference finger scan available at this finger position. You can delete the finger or start finger enrollment.

By default, enrollment of the thumb and little finger is disabled. You can change this setting in the **BASIC SETTINGS** menu.

See **BASIC SETTINGS** menu, page 58.

Step	Instruction
1st	Select a valid finger from the finger screen. Enroll finger is enabled.
2nd	Press Enroll finger. The dialog for selecting the finger scanner appears. This only shows those finger scanners that are currently enabled and accessible and that also contain the selected sensor type (Atmel or Authentec).
3rd	Select a finger scanner.
4th	Follow the relevant enrollment procedure.
5th	Once the finger scan has been successfully registered on the *ekey net master server*, this new reference finger scan undergoes a FAR check. If a match is found, the FAR dialog appears and the newly created reference finger scan is discarded. In this case, start the enrollment process again from scratch.
6th	Once the finger has been successfully enrolled on the system, specify which event is to be assigned to this finger and the importance of the finger.

Fig. 26:   *ekey net admin*: Edit user : Select finger scanner for finger enrollment

---

> **!**   **NOTICE**
>
> If you select an Atmel finger, only Atmel finger scanners will be made available for selection. If you select an Authentec finger, only Authentec finger scanners will be made available for selection.

You must follow a specific enrollment procedure according to the type of finger scanner you have selected:

Finger scanner	Description
Atmel USB finger scanner	Enrollment dialog with standard biometrics. The best result is taken from up to eight finger scans. You must exit the dialog manually.
Authentec USB finger scanner	Enrollment dialog with improved biometrics. The best result is taken from at least three finger scans. As soon as an optimum quality result is detected, the dialog closes automatically.
Atmel RS-485 finger scanner	Standard biometrics. As soon as a finger scan meets the minimum requirements, it is used.
Authentec RS-485 finger scanner	Improved biometrics. The best result is taken from at least three finger scans. As soon as an optimum quality result is detected, the enrollment process is terminated.
Enrollment station	Enrollment dialog with improved biometrics. The best result is taken from at least three finger scans. As soon as an optimum quality result is detected, the dialog closes automatically.

Table 7:   Finger enrollment dialogs and finger scanner types

---

ℹ️ See FAR problem report, page 82.

10.5.1.3 Additional user data properties page

This is where you define further user data.

Fig. 27:   *ekey net admin*: Edit user : Additional user data

Properties category

NAME	Defines the user name.
DESCRIPTION	Defines a descriptive text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
RFID	Defines the serial number of an RFID transponder for granting user access. The system only works with the unencrypted RFID serial number assigned to each RFID transponder (token, card, tag, etc.). The serial number can be entered here. Press RFID . An RFID administration dialog appears.
EVENT "ONLY RFID"	Shows an event assigned to the RFID serial number. The Open door with finger event is used by default.
STATUS	Indicates whether the user is enabled or disabled. A user is always disabled if no reference finger scan or RFID serial number has been assigned to him/her. The user cannot be enabled until an assignment has been made.

Fig. 28:   *ekey net admin*: Edit user : Additional user data : Edit RFID serial number dialog

To select the RFID reader:

[i] See **BASIC SETTINGS** – **OPTIONS**, page 58.

Follow the steps described below to define the RFID properties:

Step	Instruction
1st	Select an RFID reader.
2nd	Press Start.
3rd	Hold the RFID transponder in front of the reader until the serial number is detected. Visual/acoustic feedback is provided as soon as the serial number has been read. The serial number is shown as a hexadecimal string in the write-protected text field. If the serial number is already in use on the system, you will get an error message.
4th	Press OK to enter the serial number on the system. Press Delete to delete an existing serial number from the system.

Validity period **category**

VALID FROM   Specify the validity of this user object by defining the beginning of the access period.

VALID UNTIL   Specify the validity of this user object by defining the end of the access period.

Additional user data **category**

These fields are only available if you have configured the user fields.

[i] See **BASIC SETTINGS** – **USER DATA**, page 68.

10.6 TERMINALS **menu**

This view allows you to map the topography of the devices. Use it to define the following:

- □ Which devices are connected to which *ekey net converter LANs*
- □ Which devices are assigned to which access points
- □ Which *ekey net converter LAN* is connected to which *ekey net terminal server*
- □ Etc.

The best way to search for and configure the devices is to use the wizard.

Fig. 29:   *ekey net admin*: **TERMINALS** menu (*ekey net* business)

Start wizard   Starts the wizard for configuring *ekey net*. The wizard will keep opening automatically whenever you start the application until all the minimum settings have been made.

[i] See The wizard, page 73.

10.6.1 ekey net terminal server

| Add ekey net terminal server | Creates a new *ekey net terminal server* and opens the properties page for the *ekey net terminal server*. |

> **!** **NOTICE**
>
> You can only create an *ekey net terminal server* object on certain levels. You cannot create an *ekey net terminal server* as a direct or indirect subelement of another *ekey net terminal server* or *ekey net converter LAN*.

Fig. 30:   *ekey net admin*: Edit ekey net terminal server : Properties

10.6.1.1 Editing an ekey net terminal server

Properties category

NAME	Define the display name for the *ekey net terminal server*.
DESCRIPTION	Define a description text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
HOST NAME	NetBIOS host name of the computer where the *ekey net terminal server* is installed. This must be resolvable in the network using the DNS and via NetBIOS. Do not enter an IP address here.
ACTION BOUNDARY	Specify whether the boundary should extend to this *ekey net terminal server*.
SEND CURSORFILL	Specify whether a CursorFill should be sent in the event of access. For this to happen, two conditions must be met: 1) The application in which the entry is to be made must be running on the same computer as the selected *ekey net terminal server*. 2) The *ekey CursorFill* application must be installed on the same computer as the *ekey net terminal server*. You can install this application using the setup routine.
RECIPIENT OF UDP PACKET	Enter the IP address or the FQDN of the computer that is going to receive the UDP packets.
PORT FOR UDP PACKET	Specify the UDP port that the computer will use to listen out for incoming UDP packets. Values from 1 to 65535 are valid. Entering a value of 0 disables packet sending.
RESTORE RELAY STATUS AFTER POWER FAILURE	The relay voltage will drop if a power failure occurs on a device featuring relays (*ekey net CP* or *ekey net FS REL*) and a relay has just picked up. If the relay was activated by means of continuous energization, enable this option to restore the relay to the correct state after a power failure.

ⓘ See Action boundaries, page 90.

ⓘ See UDP transmission, page 91.

❗	**NOTICE**

The **RESTORE RELAY STATUS AFTER POWER FAILURE** setting does not work with relays that have been activated continuously up to a defined point in time using the keep-switched function. In this case, the relay remains dropped out after the voltage is restored.

Logging category

Use this area to define logging options for this particular *ekey net terminal server* only.

⊟ **Logging**	
Password logging control	
Logging Data	Save log data
Path for CSV file	
DSN for database access (ODBC)	
User	
Password	
Log for time attendance	
Address for HTML logging	

Fig. 31: *ekey net admin*: Edit ekey net terminal server : Properties : Logging

10.6.2 Terminal group

Add terminal group

BUSINESS **COM**

Create terminal groups so that you can group together *ekey net terminal servers* or *ekey net converter LANs*. This enables greater clarity to be achieved in the case of larger installations:

10.6.2.1 Editing a terminal group

Fig. 32:   *ekey net admin*: Edit terminal group: Properties

NAME	Define the display name for the terminal group.
DESCRIPTION	Define a description text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
ICON	Change the default icon for this terminal group.
ACTION BOUNDARY	Specify whether the boundary should extend to this terminal group.

10.6.3 ekey net converter LAN

ekey net converter LAN

There are two different ways to create an *ekey net converter LAN*:
1) Create it manually with Add ekey net converter LAN
2) Create it with the wizard by running a search for ekey net converter LANs

10.6.3.1 Searching for ekey net converter LANs

Fig. 33:   *ekey net admin*: ekey net converter LAN: Search for ekey net converter LANs

Step	Instruction
1st	Press Search to start searching for *ekey net converter LANs*.
2nd	Select the *ekey net converter LAN* that you want to incorporate into the system.
3rd	Give it a name.
4th	Click Name or press F2 on the keyboard to specify the name of the *ekey net converter LAN*. You can only integrate the *ekey net converter LAN* into the system once you have assigned a name to it.
5th	To incorporate further *ekey net converter LANs*, repeat steps 2 to 4.
6th	Press Finish to complete the process.

> **! NOTICE**
>
> The search for an *ekey net converter LAN* will only be successful if it has been correctly wired, has power running to it, and has been configured.

10.6.3.2 Adding ekey net converter LANs

Fig. 34:   *ekey net admin*: ekey net converter LAN : Add ekey net converter LAN : Edit ekey net converter LAN : Properties

NAME	Define the display name for the *ekey net converter LAN*.
DESCRIPTION	Define a description text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
IP ADDRESS	Enter the IP address of the *ekey net converter LAN*.
TIME SERVER IP (NTP)	Enter the IP address of an NTP server that is available on your network.
SERIAL NUMBER	If you are performing the configuration process manually, enter the serial number here. You will find the serial number on the label attached to the device. This unique number consists of fourteen numeric characters.
ACTION BOUNDARY	Specify whether the boundary should extend to this terminal group.

ⓘ   See Configuring the *ekey net converter LAN*, page 21.

ⓘ   See Action boundaries, page 90.

⚠	**ATTENTION**

All devices on the RS-485 bus get the current system time from the *ekey net converter LAN*. The *ekey net converter LAN* is instructed to connect to the *ekey net terminal server* on a regular basis so that it can synchronize its own system time.

If the *ekey net converter LAN* has not been able to establish a connection to the *ekey net terminal server* for some time, the system time on the *ekey net converter LAN* may differ from the actual time. This will impair the access functions.

Only users that have had the Always time zone assigned to them will definitely be able to gain access. Specifying an NTP server on the *ekey net converter LAN* ensures that the time on the devices will still be accurate even in an offline scenario (when there is no connection to the *ekey net terminal server*). This means that access can take place offline without any restrictions, provided that the *ekey net converter LAN* is able to reach the NTP server.

!	**NOTICE**

A device such as a finger scanner or a control panel cannot be located without a serial number. Make sure that you have not made any typographical errors or transposed any digits while entering the number.

10.6.4 Control panel

Control panel   Specify a control panel by searching for it or entering the details manually.

!	**NOTICE**

You will only be able to locate a control panel successfully if it has been correctly wired and there is power running to it.

10.6.4.1 Searching for a control panel

Fig. 35:   *ekey net admin*: Control panel: Search for a control panel

| NAME OF THE DEVICE | Define the display name for the control panel. |
| DEVICE TYPE | Specify whether this device is to be based on the default device template or a customized one. |

i See Creating a customized device template, page 65.

Step	Instruction
1st	Assign a name to each of the devices found.
2nd	If necessary, change the device type.
3rd	Press Finish to complete the search process.

10.6.4.2 Adding a control panel

Fig. 36:   *ekey net admin*: Control panel : Add control panel : Edit control panel : Properties

The Add control panel function allows you to create a control panel manually.

NAME	Define the display name for the control panel.
DESCRIPTION	Define a description text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
DEVICE TYPE	Specify whether this device is to be based on the default device template or a customized one.
CONTROL PANEL SERIAL NUMBER	If you are performing the configuration process manually, enter the serial number here. You will find the serial number on the label attached to the device. This unique number consists of fourteen numeric characters.
TIME ZONE RELAYS 1-4	The relays available here (up to a maximum of four) depend on the type of control panel. You can assign one time zone to each relay. This causes the relay to switch automatically. You can only assign time zones for which the **USE TIME ZONE FOR TIME-CONTROLLED OPERATION** option has been enabled.

i See Time zone, page 52.

i See Automatic time-controlled operation for a control panel page 89.

<table>
<tr><td>⚠</td><td>**NOTICE**</td></tr>
</table>

A device such as a finger scanner or a control panel cannot be located without a serial number. Make sure that you have not made any typographical errors or transposed any digits while entering the number.

10.6.4.3 Editing a composite control panel

Fig. 37:   *ekey net admin*: Edit composite control panel: Properties

A *composite control panel* is a virtual device with between one (minimum) and seven (maximum) control panels on the same RS-485 bus. It receives the relays of the assigned control panels. With the maximum configuration of seven *ekey net control panels DRM 4*, the total number of relays is 28.

ℹ See Composite control panel, page 89.

Properties category

NAME	Define the display name for the *composite control panel*.
DESCRIPTION	Define a description text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
DEVICE TYPE	Specify whether this device is to be based on the default device template or a customized one.

ℹ See Creating a customized device template, page 65.

Assignment of control panels to composite control panel category

ADD CONTROL PANEL	This combo box shows all the control panels on this RS-485 bus that have not yet been assigned and can be added. Fields **1ST– 7TH DEVICE** indicate the assignment order. This order also defines the physical relay configuration. Arrange the control panel so that the logical relay assignment on the composite control panel matches the physical relay required.
DELETE CONTROL PANEL	This combo box shows all the control panels on this RS-485 bus that have already been assigned and can be removed from the composite control panel.
1ST–7TH DEVICE	List indicating the order in which the physical control panels are assigned to the composite control panel.

Relay configuration category

This area shows you the actual assignment between the logical CCP relay and the physical CP relay, e.g., *ekey net control panel mini 1* and *ekey net control panel DRM 4*.

Fig. 38:   *ekey net admin*: *Composite control panel* Relay configuration

10.6.5 Finger scanner

Finger scanner	Specify a finger scanner by searching for it or entering the details manually.

10.6.5.1 Searching for a finger scanner

Fig. 39:   *ekey net admin*: Finger scanner: Search for a finger scanner

NAME OF THE DEVICE	Define the display name for the finger scanner.
DEVICE TYPE	Specify whether this device is to be based on the default device template or a customized one.
ASSIGNED CONTROL PANEL	Define which control panel is assigned to the finger scanner. This will then be switched by the finger scanner.

ℹ️   See Creating a customized device template, page 65.

⚠️ **ATTENTION**

The control panels listed below the dividing line in this combo box are not located on the same RS-485 bus as the finger scanner.
Any assignments that exceed the *ekey net converter LAN* or *ekey net terminal server* boundaries will be subject to restrictions.
It is preferable to make all assignments on the same RS-485 bus.

Fig. 40:   Select assigned control panel in combo box showing the boundary of the RS-485 bus

Step	Instruction
1st	Assign a name to each of the devices found.
2nd	If necessary, change the device type.
3rd	Assign a control panel to the finger scanner.
4th	Press Finish to complete the search process.

10.6.5.2 Adding a finger scanner

Fig. 41: *ekey net admin*: Finger scanner: Add finger scanner: Edit finger scanner: Properties

The Add finger scanner function allows you to create a finger scanner manually.

NAME	Define the display name for the finger scanner.
DESCRIPTION	Define a description text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
DEVICE TYPE	Specify whether this device is to be based on the default device template or a customized one.
SERIAL NUMBER OF THE SCANNER	If you are performing the configuration process manually, enter the serial number here. You will find the serial number on the label attached to the device. This unique number consists of fourteen numeric characters.
WIEGAND ID	Enter the Wiegand ID of the finger scanner here. The **WIEGAND ID** field is only visible and is only used if the **USE WIEGAND ID** option has been enabled in the basic settings.
ASSIGNED CONTROL PANEL	Define which control panel is assigned to this finger scanner.
CONTROL PANEL FOR POWER-ON RESET	You can provide the finger scanner with a switchable power supply via the control panel by wiring pins three and four accordingly. If the control panel or *ekey net terminal server* detects that the finger scanner is no longer responding, the finger scanner can be restarted by interrupting the supply voltage. Select the control panel that is to monitor and restart this finger scanner.
ALLOW MAX. FINGERS FOR L FS	This option can only be changed in the case of L finger scanners. By default, L finger scanners only have enough storage capacity for 200 reference finger scans. This increases performance. Select this option if you want to activate the full capacity of 2000 finger scans.
FINGER CHECK	By default, users are identified using the finger scanner. Here you can switch the check over to server matching instead.
ACCESS TYPE	Specify whether an additional identification step is required. The

	default setting is always 1 finger (card). The available values are listed later on in this section.
RFID USE	This option is only shown in the case of RFID finger scanners. Specify how RFID is to be used for this RFID finger scanner. The value defined for **DEFAULT SETTING FOR USING RFID** under Options is used by default.
CURRENTLY ASSIGNED FINGER SCANS	Shows the reference finger scans, RFID serial numbers, and how many users are currently assigned to this finger scanner.
TIME-CONTROLLED ANTI-PASSBACK (MIN)	Once successfully identified via this finger scanner, a user is blocked from gaining further access for the period of time defined here. Only once this time has expired is the user granted access again. Permitted value range: 0–60 min. When set to 0, the anti-passback function is disabled. 0 is the default setting.
LED BRIGHTNESS	This option is only available for RS-485 finger scanners with an Authentec sensor. Define the brightness of the function LED. The following values are possible: Off; 50%; 100%. 100% is the default setting.
ENABLE FOR TIME RECORDING	This option is disabled by default. Specify whether access operations granted by this finger scanner should be recorded in the **TIME RECORDING LOG**.
WEB LOGGING	This option is disabled by default. Specify whether events at this finger scanner should be used for web logging. All *ekey net* versions lower than 4 will have generated a web logging event for each finger scanner. As a result, you can determine exactly which finger scanners require the use of web logging.
WEB LOGGING ACCOUNT	This optional and freely definable value is assigned to Account. You can, for example, use this field to create groups of several finger scanners for web logging operations.

ACCESS TYPE	Description
1 finger (card)	One user with one authorized finger or RFID transponder for triggering the event at the finger scanner. Default setting.
2 different users	Two users, each with one authorized finger for the finger scanner. The event is triggered by the first finger swiped. The second finger (that of the second user) provides confirmation.
2 different fingers	One user with two different authorized fingers. The event is triggered by the first finger swiped. The second finger provides confirmation.

Table 8: *ekey net admin*: Finger scanner: Add finger scanner: Edit finger scanner: Properties: **ACCESS TYPE**

RFID USE	Description
Use RFID only (no finger)	The finger scanner makes exclusive use of RFID serial numbers for the purpose of identifying users.
Use RFID + finger	An RFID serial number and a registered user finger are both required for identification.
Use RFID or finger	An RFID serial number or a registered user finger is required for identification.

Table 9: *ekey net admin*: Finger scanner: Add finger scanner: Edit finger scanner: Properties: **RFID USE**

ℹ️	See Creating a customized device template, page 65.
ℹ️	See **BASIC SETTINGS – OPTIONS**, page 58.
ℹ️	See Wiegand, page 95.
⚡	Cable the system in accordance with the supplied wiring diagram.
ℹ️	See Power-on reset special configuration, page 88.
ℹ️	See **BASIC SETTINGS – OPTIONS**, page 58.
ℹ️	See ekey net master server logging category, page 70.
ℹ️	See Configuring web logging operations, page 77.

!	NOTICE

A device such as a finger scanner or a control panel cannot be located without a serial number. Make sure that you have not made any typographical errors or transposed any digits while entering the number.

⚠️	ATTENTION

You can assign a control panel on an external RS-485 bus to a finger scanner. The two RS-485 buses are either located on one *ekey net terminal server* or on different *ekey net terminal servers*. The switching operations will only work if the *ekey net terminal server* is online – or if there are several – if they are online and connected to one another.

!	NOTICE

If you assign a control panel to an *ekey net FS REL*, pay attention to the type of device assignment that has been defined in the action for this finger scanner: local device or assigned device.

⚠️	ATTENTION

ESD problems occasionally occur.
If you are unable to contain these (e.g., if earthing is not possible, shag pile floor covering, etc.), the control panel on the same RS-485 bus may no longer be capable of performing a shutdown.
To accommodate this rare situation, there is a special ESD configuration involving additional hardware.

!	NOTICE

If you enable **ALLOW MAX. FINGERS FOR L FS**, the **FINGER CHECK** option also switches over from Finger scanner to Server.

⚠️	ATTENTION

Never use more than 200 finger scans on one finger scanner without enabling server matching. Otherwise, you will increase the risk of a false acceptance.

<table>
<tr><td>**!**</td><td style="text-align:center">**NOTICE**</td></tr>
</table>

The finger check on the finger scanner also works offline. In order for the finger check to be performed on the server, the RS-485 bus must be connected to the *ekey net terminal server* and the *ekey net terminal server* must be running.

10.6.6 RFID reader

RFID reader   Specify an RFID reader by searching for it or entering the details manually.

10.6.6.1 Searching for an RFID reader

Fig. 42:   *ekey net admin*: RFID reader: Search for an RFID reader

The dialog that allows you to search for new RFID readers lists finger scanners and RFID readers.

Step	Instruction
1st	Click on the entry corresponding to an RFID reader. The Configure RFID reader dialog appears.

NAME OF THE DEVICE	Define the display name for the RFID reader.
DEVICE TYPE	Specify whether this device is to be based on the default device template or a customized one.
MODE	Specify how the RFID reader is to be operated: assign to a finger scanner or operate as a single device The available values are listed later on in this section.
ASSIGNED FINGER SCANNER	This option is only enabled if you have set the **MODE** to With assigned finger scanner. Specify the finger scanner from which all settings are to be transferred.
ASSIGNED CONTROL PANEL	This option is only enabled if you have set the **MODE** to Single device. Specify which control panel is to be assigned to this RFID reader.

i   See Creating a customized device template, page 65.

MODE	Description
With assigned finger scanner	The RFID reader receives all settings from the assigned finger scanner. You cannot assign a customized device template. The assigned finger scanner defines the event conversions, the assigned control panel, etc. The RFID reader does not require a license.
Single device	You can assign customized device templates for the RFID reader. The control panel can be assigned. The RFID reader requires a license.

Table 10:   *ekey net admin*: RFID reader: Searching for an RFID reader: **MODE**

10.6.6.2 Adding an RFID reader

Fig. 43:   *ekey net admin*: RFID reader: Add RFID reader: Edit RFID reader: Properties

NAME	Define the display name for the RFID reader.
DESCRIPTION	Define a description text.
INTERNAL ID	Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.
DEVICE TYPE	Specify whether this device is to be based on the default device template or a customized one.
BUZZER MODE	Specify whether you want to enable the integrated buzzer. This emits an acoustic signal. The buzzer is enabled by default.
RFID READER SERIAL NUMBER	If you are performing the configuration process manually, enter the serial number here. You will find the serial number on the label attached to the device. This unique number consists of fourteen numeric characters.
RFID READER MODE	Specify how the RFID reader is to be operated: assign to a finger scanner or operate as a single device
ASSIGNED FINGER SCANNER	This option is only enabled if you have set the **MODE** to With assigned finger scanner. Specify the finger scanner from which all settings are to be transferred.
ASSIGNED CONTROL	This option is only enabled if you have set the **MODE** to Single

PANEL	`device`. Specify which control panel is to be assigned to this RFID reader.
TIME-CONTROLLED ANTI-PASSBACK (MIN)	Once successfully identified via this finger scanner, a user is blocked from gaining further access for the period of time defined here. Only once this time has expired is the user granted access again. Permitted value range: `0`–`60` min. When set to `0`, the anti-passback function is disabled. `0` is the default setting.
CURRENTLY ASSIGNED RFID IDS	Shows which RFID serial numbers and how many users are currently assigned to this RFID reader.
ENABLE FOR TIME RECORDING	This option is disabled by default. Specify whether access operations granted by this finger scanner should be recorded in the **TIME RECORDING LOG**.
WEB LOGGING	This option is disabled by default. Specify whether events at this RFID reader should be used for web logging.
WEB LOGGING ACCOUNT	This optional and freely definable value is assigned to `Account`. You can, for example, use this field to create groups of several RFID readers for web logging operations.

ℹ See Creating a customized device template, page 65.

ℹ See `ekey net master server logging` category, page 70.

ℹ See Configuring web logging operations, page 77.

❗ **NOTICE**

A device such as a finger scanner or a control panel cannot be located without a serial number. Make sure that you have not made any typographical errors or transposed any digits while entering the number.

⚠ **ATTENTION**

The control panels listed below the dividing line in this combo box are not located on the same RS-485 bus as the finger scanner.
Any assignments that exceed the *ekey net converter LAN* or *ekey net terminal server* boundaries will be subject to restrictions.
It is preferable to make all assignments on the same RS-485 bus.

⚠ **ATTENTION**

You can assign a control panel on an external RS-485 bus to a finger scanner. The two RS-485 buses are either located on one *ekey net terminal server* or on different *ekey net terminal servers*. The switching operations will only work if the *ekey net terminal server* is online – or if there are several – if they are online and connected to one another.

❗ **NOTICE**

If you assign a control panel to an *ekey net FS REL*, pay attention to the type of device assignment that has been defined in the action for this finger scanner: local device or assigned device.

10.6.7 Calendar

Add calendar

BUSINESS

You can define holidays in the calendar. The software provides the relevant calendars for certain countries. These calendars only contain legal holidays.

NAME   Define the display name for the calendar.

DESCRIPTION   Define a description text.

⚠   **ATTENTION**

If you use multiple calendars on the system, the holidays from all of them will be added together when performing the access calculation.
Only use one calendar on the system.

10.6.8 Time zone

Add time zone

BUSINESS

Use the time zones to define the time slots when an assigned user can gain access. The time slots are defined for each weekday and for holidays. Avoid using very large numbers of time zones.

10.6.8.1 Editing a time zone

Fig. 44:   *ekey net admin*: Edit time zone: Properties

NAME   Define the display name for the time zone.

DESCRIPTION   Define a description text.

INTERNAL ID   Shows a non-editable numerical value that is defined by the system. Each object in the system has its own unique ID.

LINK COLOR   Define the color of the assignment line running between the time zone and the user group.

USE TIME ZONE FOR TIME-CONTROLLED OPERATION   You can assign a time zone directly to a control panel relay. This enables a control panel relay to switch directly on the basis of the time specifications of the assigned time zone without any need for user input.

It is not just in conjunction with the control panel that time zones for time-controlled operation may be used. They are not visible in the Authorizations view.
If a normal time zone is converted into one for time-controlled operation, all the assigned access authorizations will be lost.

10.6.8.2 Defining time slots

You can define the time slots for weekdays, holidays, and the keep-switched function on the Times tab. Please note the following:

- □ Each time zone is made up of multiple time slots
- □ A time slot defines the start and end times
- □ Unless a time zone contains at least one time slot, no access will be granted
- □ The minimum length for each time slot is one minute

Step	Instruction
1st	Drag a time slot with the mouse.
2nd	Click on the time slot.
3rd	Use the From and Until input fields to define the times.

Fig. 45: *ekey net admin*: Edit time zone: Time slots

1 Selected time slot: Start time
2 Selected time slot: End time
3 Check box for enabling/disabling the keep-switched function
4 Deletes the selected time slot or, if none have been selected, all of them
5 Fills all time bars with the period 00:00 to 24:00
6 Copies a time slot into the required days
7 Undo function
8 Applies the changes

Fig. 46: *ekey net admin*: Edit time zone: Time slots: Color legend

1 Time zone without keep-switched function
2 Selected time zone without keep-switched function
3 Time zone with keep-switched function
4 Selected time zone with keep-switched function

10.6.8.3 Time zone keep-switched function

You can keep a relay continuously open for a definable period. It is switched on as soon as an authorized user with an authorized finger or RFID transponder gains access.

⚠	**ATTENTION**

Some locks are not suitable for continuous opening.

A constant power supply would damage the locking system.

If you want to use the keep-switched function, you must check whether your locking system (door strike, motorized lock, etc.) is suitable for continuous opening.

If you have selected the keep-switched function and swipe an authorized finger over the finger scanner, the associated relay switches permanently. The keep-switched function will switch itself off in response to either of the following events:

- ◻ If the defined time slot has expired
- ◻ If an action that relies on the `Off` **SWITCHING MODE** occurs, e.g., the `Relay 1 off` action

⚠	**ATTENTION**

If you have defined a time slot that ends at 24:00 and another one is due to begin the next day at 00:00, the relay will drop out when the time slot for the next day finishes instead of dropping out at 24:00. E.g.: Monday 21:00–24:00 and Tuesday 00:00–09:00, switch-on time: Monday 21:00, switch-off time: Tuesday 09:00

Time slots are only allowed to span midnight once without a break. E.g.: Start Monday 12:30 and run until Wednesday 2:00. The relay drops out at 24:00 on Tuesday.

⚠	**ATTENTION**

If you:

- ◻ change a time zone time slot that includes the keep-switched function,
- ◻ only use `Send changes to devices` to activate these changes,
- ◻ and the old end time comes after the new end time,

the keep-switched function may not switch off at the end time, leaving the door open.

In order for the new keep-switched function end time to be applied, you must swipe an authorized finger once at all the doors for which the keep-switched function is enabled.

⚠	**ATTENTION**

If you delete a time zone time slot that includes the keep-switched function and only use `Send changes to devices` to activate these changes, the keep-switched function may not switch off at the end time, leaving the door open.

You must switch the relay off manually for all the doors that have the keep-switched function enabled or wait until the end time for the keep-switched function is reached.

10.7 AUTHORIZATIONS **menu**

This view allows you to assign or display the actual access authorizations. An access authorization cannot be assigned to individual fingers. It applies to all the fingers of a particular user.

⚠	ATTENTION

We do not recommend assigning access authorizations to individual users instead of user groups. If you assign the access authorizations directly to users rather than groups in your system and then want to switch over to group assignment, the direct user authorizations will still be retained even though you may not be able to see them.
You must remove all direct user assignments and enable the User groups only in authorizations window setting under **BASIC SETTINGS – OPTIONS**. If you do want to switch over, please contact ekey support, who will be happy to assist you.

ℹ See **BASIC SETTINGS – OPTIONS**, page 58.

Fig. 47:   *ekey net admin*: **AUTHORIZATIONS** menu

Adding an access authorization

Step	Instruction
1st	Use the mouse to connect an object on the left-hand side of the time zone page to a user group object on the right-hand side.

Removing an access authorization

Step	Instruction
1st	Double-click both ends of an access authorization line.

Selecting the color of the connecting line

ℹ See Editing a time zone, page 52.

The access authorization is inherited hierarchically by all child objects in the tree structure. In the example shown in Fig. 47, each device located below *ekey net terminal server* CLA0013 is assigned the authorization linked to the Office hours time zone. This applies to every member of the Entrance user group, including all the other user groups that are located below it.

If the rectangle for the time zone and user groups is grayed out, it means that you are not authorized to change the access authorization or that an RFID reader with an assigned finger scanner has been selected. In this case, the RFID reader inherits the access authorizations of the finger scanner.

⚠	**ATTENTION**

If multiple times zones are assigned to a user group or to a single user on each finger scanner, this results in undefined behavior for the user.

The system is not capable of deciding which time zone to use.

In this case, the system will use the time zone with the lowest internal ID to determine whether access is permitted.

10.8 STATUS **menu**

This view shows the status of all the devices in the system.

Fig. 48: *ekey net admin*: **STATUS** menu

The list of devices and log view will vary according to which device is selected.

Fig. 49: *ekey net admin*: **STATUS**: Device status

Status	All devices associated with the *ekey net master server* and *ekey net terminal servers* are shown in the Status column. If the devices feature relays (*ekey net FS REL* and *ekey net CP*), the relays are shown as LEDs on the right. If a color has been applied to highlight a device, it means there is a problem. The switching statuses of the relays are indicated in color.
Name	Name of the device.
Last action	Time when the last action was performed on device.
Version	Firmware version of the device or file version of the *ekey net terminal server* or *ekey net master server*. If 0.0.0.0 is shown, it means the version is unknown.
User	Number of users with reference finger scans/an RFID serial number currently stored on this finger scanner. This is only shown in the case of finger scanners.
Fingers	Number of reference finger scans currently stored on this finger scanner and the maximum permissible number of reference finger scans that can be stored (dependent on finger scanner type: S, M, or L). This is only shown in the case of finger scanners.
Inputs	Shows the status of the digital inputs on devices with one or more digital inputs. The inputs are shown as LEDs.

Color	Description
Device - red	The device is offline.
Device - yellow	The device is not ready for operation. You must perform an action manually on the device, e.g., trigger a restart by pressing the button on the control panel.
Device - gray	The device is online. The device firmware is out of date and must be updated.
Device - no color	The device is online.
Relay - gray	Relay status = not switched.
Relay - green	Relay status = switched.
Relay - yellow	Relay status = unknown.
Input - gray	Input status = off.
Input - green	Input status = on.
Input - yellow	Input status = unknown.

Table 11: Device status: Color codes

⚠   **ATTENTION**

If a device is highlighted in gray, you must update its firmware as a matter of urgency.
Until you update the firmware, there is no assurance that it will operate properly.
Update the device firmware.

10.9 BASIC SETTINGS **menu**

10.9.1 BASIC SETTINGS **–** OPTIONS

USER GROUPS ONLY IN AUTHORIZATIONS WINDOW **BUSINESS** **COM**	This option is enabled by default in the case of new installations. When this option is enabled, you can only assign an access authorization to a user group and not to an individual user.
USE WIEGAND ID **BUSINESS** **COM**	This option activates Wiegand support and makes the Wiegand ID field available under the user and finger scanner properties. It is disabled by default.
USE PKE **COM**	This option activates support for the PKE access control system. It requires special *ekey net FS*, *the PKE net FS*, and an access control system from PKE.
STANDARD SYMBOL USED FOR TERMINAL GROUPS **BUSINESS**	If you add a new terminal group, this symbol is assigned to it. Regardless of the setting made here, you can still change the symbol under the properties for the terminal group.
ONLY ALLOW RELIABLE FINGERS FOR ENROLLMENT	The thumb and little finger are only suitable for creating reference finger scans to a limited extent. Therefore, these fingers are locked by default in the finger selection area.
SWITCHING TIME FOR RELAYS 1 TO 4 **LIGHT**	Individually define the default relay impulse switching time in milliseconds. The default setting for all four relays is 3,000 ms. Minimum value: 500 ms Maximum value: 60,000 ms Increment: 100 ms
RFID READER	Define which RFID reader you want to use for the purpose of assigning RFID serial numbers to users. The default setting is Do not use or not available.
DEFAULT SETTING FOR USING RFID	Define how each newly integrated finger scanner featuring the RFID function should use RFID serial numbers and reference finger scans for authorizing access. The default setting is Use RFID or finger.

RFID READER	**Description**
Finger scanner with RFID function	A finger scanner featuring the RFID function is used to detect the RFID serial number.
TRH-SR-100	The TRH-SR-100 RFID reader is used to detect the RFID serial number.
RFID reader with keyboard emulator function	A USB RFID reader with special drivers is used to detect the RFID serial number.

Table 12: *ekey net admin*: **BASIC SETTINGS** menu: **OPTIONS**: RFID: **RFID READER**

DEFAULT SETTING FOR USING RFID	Description
<u>**Use RFID only (no finger)**</u>	The finger scanner makes exclusive use of RFID serial numbers for the purpose of identifying users.
<u>**Use RFID + finger**</u>	An RFID serial number and a registered user finger are both required for identification.
<u>**Use RFID or finger**</u>	An RFID serial number or a registered user finger is required for identification.

Table 13:*ekey net admin*: **BASIC SETTINGS** menu: **OPTIONS**: RFID : **DEFAULT SETTING FOR USING RFID**

10.9.2 BASIC SETTINGS – ACTIONS

BUSINESS **COM** An action is always initiated by the system in response to a triggered event. This event is assigned to the action.

ekey net offers several predefined actions and events that you cannot change. However, you can create customized actions. Before you can use these, you must create a customized event that references the action concerned.

A customized action is identified by an X in the list of available actions. Click on the + symbol to create a new customized action. Click on the X to delete an existing customized action.

Fig. 50:   *ekey net admin*: **BASIC SETTINGS** menu: **ACTIONS**

Reset This allows you to delete all customized actions, events, and devices.

10.9.2.1 Creating a customized action

Click on the + symbol at the bottom of the list of available actions to create a new customized action.

Fig. 51:   *ekey net admin*: **BASIC SETTINGS** menu: **ACTIONS**: Edit action

DESCRIPTION	Define a description text.
ACTION CODE	The action code is used for logging purposes. The system will not create a log entry unless you have defined a code.
DEVICE	Specify which relay is to perform the action on which device.
SWITCHING MODE	Specify how the relay is to be controlled. If you have selected No device, this button is disabled.
ENABLE KEEP-SWITCHED FUNCTION	Specify here whether the keep-switched function should be used. The main difference compared with the ON or Impulse **SWITCHING MODE** is that switch-off is performed in accordance with the time zone settings. If you have selected No device, this button is disabled.
IMPULSE LENGTH	Define the default impulse switching time for the action in milliseconds. The default setting is 3,000 ms. If No device has been specified or if Impulse has not been set for the switching mode, this button is disabled. Minimum value: 500 ms Maximum value: 60,000 ms Increment: 100 ms
LED (UNICOLORED)	For Atmel sensors. Specify whether the right-hand status LED should be controlled differently with the *ekey net FS WM*.
LED (3-COLORED)	For Authentec sensors. Specify whether the right-hand status LED should be controlled differently with the *ekey net FS IN*.

ℹ️ See Control for the *ekey bit*/*ekey net finger scanner*, page 8.

ACTION CODE	Description
No action code	The action does not generate a log entry.
Access	Identification successful, the user has the necessary access authorization.
Exit	Identification successful, the user has the necessary access authorization.
Refused	Identification successful, but the user does not currently have the necessary access authorization (not granted by time zone, calendar, or validity period).
Unrecognized finger	Identification unsuccessful.
Intrusion alarm system on	Activates the intrusion alarm system.
Intrusion alarm system off	Deactivates the intrusion alarm system.
Restart device	The finger scanner is restarted.
Switch	Changes the switching status from ON to OFF, or vice versa.

Table 14: *ekey net admin*: **BASIC SETTINGS** menu: **ACTIONS:** Edit action: **ACTION CODE**

DEVICE	Description
No device	The action is not applied to a device.
Assigned device - relay 1	The action is performed on relay 1 of the control panel that has been assigned to the finger scanner. If this relay does not exist on the assigned control panel, no action is performed.
Local device - relay 1	The action is performed directly on relay 1 of the local device. The relevant relay is switched on the *ekey net FS REL*.
All devices within zone – relay 1	The action is performed on relay 1 of all devices within the defined zone. A zone is specified by means of action boundaries. An action boundary can take the form of an *ekey net converter LAN*, an *ekey net terminal server*, or a terminal group. If you have not defined a specific action boundary, the RS-485 bus will be used for this purpose. All the devices on the bus that have this relay will perform the action.
Assigned device - relay 2	The action is performed on relay 2 of the control panel that has been assigned to the finger scanner. If this relay does not exist on the assigned control panel, no action is performed.
Local device - relay 2	The action is performed directly on relay 2 of the local device. The relevant relay is switched on the *ekey net FS REL*.
All devices within zone – relay 2	The action is performed on relay 2 of all devices within the defined zone. A zone is specified by means of action boundaries. An action boundary can take the form of an *ekey net converter LAN*, an *ekey net terminal server*, or a terminal group. If you have not defined a specific action boundary, the RS-485 bus will be used for this purpose. All the devices on the bus that have this relay will perform the action.
Assigned device - relay 3	The action is performed on relay 3 of the control panel that has been assigned to the finger scanner. If this relay does not exist on the assigned control panel, no action is performed.
Local device - relay 3	The action is performed directly on relay 3 of the local device. The relevant relay is switched on the *ekey net FS REL*.
All devices within zone – relay 3	The action is performed on relay 3 of all devices within the defined zone. A zone is specified by means of action boundaries. An action boundary can take the form of an *ekey net converter LAN*, an *ekey net terminal server*, or a terminal group. If you have not defined a specific action boundary, the RS-485 bus will be used for this purpose. All the devices on the bus that have this relay will perform the action.
Assigned device - relay 4	The action is performed on relay 4 of the control panel that has been assigned to the finger scanner. If this relay does not exist on the assigned control panel, no action is performed.
Local device - relay 4	The action is performed directly on relay 4 of the local device. The relevant relay is switched on the *ekey net FS REL*.
All devices within zone – relay 4	The action is performed on relay 4 of all devices within the defined zone. A zone is specified by means of action boundaries. An action boundary can take the form of an *ekey net converter LAN*, an *ekey net terminal server*, or a terminal group. If you have not defined a specific action boundary, the RS-485 bus will be used for this purpose. All the devices on the bus that have this relay will perform the action.

Table 15: *ekey net admin*: **BASIC SETTINGS** menu: **ACTIONS:** Edit action: **DEVICE**

ℹ See Action boundaries, page 90.

SWITCHING MODE	Description
Impulse	Switches the relay on for the period defined under "Impulse length".
ON	Switches the relay on permanently.
OFF	Switches the relay off permanently.
Switch	Changes the switching status from ON to OFF, or vice versa.

Table 16: *ekey net admin*: **BASIC SETTINGS** menu: **ACTIONS:** Edit action : **SWITCHING MODE**

ℹ️ See Keep-switched function, page 91.

LED (UNICOLORED)	Description
Unchanged	The right-hand status LED is controlled in the standard manner.
Off	This action switches the right-hand status LED off.
Green	This action switches the right-hand status LED on (green).

Table 17: *ekey net admin*: **BASIC SETTINGS** menu: **ACTIONS:** Edit action : **LED (UNICOLORED)**

LED (3-COLORED)	Description
Unchanged	The right-hand status LED is controlled in the standard manner.
Off	This action switches the right-hand status LED off.
Green	This action switches the right-hand status LED on (green).
Red	This action switches the right-hand status LED on (red).
Yellow	This action switches the right-hand status LED on (yellow).

Table 18: *ekey net admin*: **BASIC SETTINGS** menu: **ACTIONS:** Edit action : **LED (3-COLORED)**

10.9.3 BASIC SETTINGS – EVENTS

BUSINESS COM Events are external inputs into the system that trigger the assigned action, e.g., when a user swipes their finger and is recognized.

You must assign an action to an event. An event can also trigger two actions. These two actions are either performed sequentially or the second action is performed subject to another condition being met, e.g., number of times event occurs, time-out, or both.

You must assign events to a reference finger scan. If a user swipes their finger across the finger scanner and is identified, the *ekey net* triggers the assigned event and, in turn, one or both of the actions.

A customized event is identified by an X in the list of available events. Click on the + symbol to create a new customized event. Click on the X to delete an existing customized event.

Fig. 52: *ekey net admin*: **BASIC SETTINGS** menu: **EVENTS**

Reset	This allows you to delete all customized actions, events, and devices.

10.9.3.1 Creating a customized event

Click on the ＋ symbol at the bottom of the list of available events to create a new customized event.

Fig. 53: *ekey net admin*: **BASIC SETTINGS** menu: **EVENTS:** Edit event

DESCRIPTION	Define a description text.
ACTION	From the dropdown menu, select the primary action that is to be triggered if this event occurs. If you require a second action (**ACTION WHEN COUNTER ENDS**) for this event, use the following three optional settings to specify whether the second action should be triggered subject to certain conditions or always: **COUNTER**, **RESET**, and **TIMEOUT IN SECONDS**. If you do not apply any of the three settings, the second action will always be performed.
COUNTER	Specify how many times this event must occur in order for the action defined under **ACTION WHEN COUNTER ENDS** to be triggered. Value range: 1–100. If you specify 1 or 0, the action defined under **ACTION** will be triggered first and then the one defined under **ACTION WHEN COUNTER ENDS**.
RESET	Specify what condition must be met in order for the counter to be reset.
TIMEOUT IN SECONDS	This field is only enabled if you have selected Timeout or By an event or timeout under **RESET**. Value range: 1–3,600 s.
ACTION WHEN COUNTER ENDS	Optional second action that is controlled by the **COUNTER**, **RESET**, and **TIMEOUT IN SECONDS** conditions. Select the appropriate action from the dropdown menu.
EVENT CODE	Optional text that you can freely define. Maximum length is 15 characters. This field is sent to external programs by the *ekey net terminal server* using UDP transmission.

ⓘ See Creating a customized action, page 59.

RESET	Description
Never	The counter is reset automatically when the defined value is reached.
By a different event	The counter is reset if an event of any other kind occurs.
Timeout	The event must be triggered repeatedly for the number of times set under **COUNTER** in order for the action defined under **ACTION WHEN COUNTER ENDS** to be triggered. However, if this number is not reached within the specified period, the counter is reset.
By an event or timeout	Both methods combined.

Table 19: *ekey net admin*: **BASIC SETTINGS** menu: **EVENTS:** Edit customized event: **RESET**

<table>
<tr><td>! </td><td>**NOTICE**</td></tr>
</table>

You are not allowed to use any actions that affect a zone, even though they can be assigned. The action is performed locally or not at all.

10.9.4 BASIC SETTINGS **–** DEVICES

BUSINESS   COM   Devices are finger scanners, control panels, and the *ekey net converter Wiegand* (i.e., the special control panel) connected to the RS-485 bus.

Every device that you incorporate into the system, receives its specific properties from the assigned device type. Whenever you incorporate a new device into the system, the predefined device type is always used by default.

You cannot change the device templates that have been predefined by ekey. If you want to change the properties of a device, create a customized device template and assign it to the specific device concerned.

The following devices may not be available, depending on the license type:

Device	LIGHT	COM	BUSINESS
All control panels	Available	Not available	Available
ekey net CV WIEG	Not available	Available	Available
PKE net L FS OM Verify	Not available	Available	Not available
PKE net M FS OM Identify	Not available	Available	Not available
All remaining finger scanners	Available L finger scanners are only available with a restricted finger scan capacity of 200.	Available	Available

Table 20:   Devices available in *ekey net* according to license type

A customized device template is identified by an X in the list of available device templates. Click on the + symbol to create a new customized device template. Click on the X to delete an existing customized device template.

Fig. 54:   *ekey net admin*: **BASIC SETTINGS** menu: **DEVICES**

Reset   This allows you to delete all customized actions, events, and devices.

10.9.4.1 Creating a customized device template

Click on the $+$ symbol at the bottom of the list of available device templates to create a new customized device template.

	Options of the device	
	Name of the Device Type	New Device
	Terminal type	ekey net FS S WM
	Right LED	Connected/Not connected
	Wiegand Options	
	Device Interfaces	
	Event assignment	
	Event conversion	

Fig. 55:   *ekey net admin*: **BASIC SETTINGS** menu: **DEVICES**: Properties of the device

Properties of the device category

NAME OF THE DEVICE TYPE	Define a name.
DEVICE TYPE	Select a device type from the available options.
RIGHT LED	This menu item is only available for finger scanners. You can use it to define the behavior of the right-hand status LED. Connected/Not connected is the default setting.

RIGHT LED	Description
Connected/Not connected	The right-hand status LED will be switched off if the *ekey net terminal server* can be reached via the *ekey net converter LAN*. If there is no connection, the right-hand status LED lights up.
Usable in actions	The status of the right-hand LED depends on the action that is currently being performed.

Table 21:   *ekey net admin*: **BASIC SETTINGS** menu: **DEVICES:** Properties of the device: **RIGHT LED**

Wiegand options category

This category is only available for the *ekey net converter Wiegand* device type.

Use it to specify the composition of a data packet sent using the Wiegand protocol.

The *ekey net converter Wiegand* essentially works like a control panel but does not switch any relays. It sends a data packet to the external Wiegand system that is connected via the *ekey net converter Wiegand*. Data cannot be entered into the *ekey net* system from the external Wiegand system.

PROTOCOL	Wiegand protocols are available in various versions, which differ in terms of their data content and bit length.
TOTAL BIT LENGTH	The value is calculated from the other values. You cannot define it directly.
OEM BIT LENGTH	Length of the OEM identifier in bits. Value range: 0–8 bits.
FINGER SCANNER ID BIT LENGTH	Length of the finger scanner ID in bits. Value range: 8–64 bits.
USER ID BIT LENGTH	Value range: 16–64 bits.
OEM IDENTIFIER	Identifier for a particular company. This is used to distinguish between the individual companies in the case of cross-company installations. The value range is dependent on the OEM bit length.

PROTOCOL	Total bit length	OEM bit length	Finger scanner ID bit length	User ID bit length	OEM identifier
Standard	26	0	8	16	0
Pyramid	39	0	17	20	0
Customized	All values are freely selectable within the defined limits.				

Table 22:   *ekey net admin*: **BASIC SETTINGS** menu: **DEVICES:** Wiegand options: **PROTOCOL**

Device interfaces category

This category is only available for control panels and finger scanners with relays and/or a status input.

Define the following here:

- □ Assignment between interfaces and input/output
- □ Names of relays and inputs

Event assignment category

This category is only available for finger scanners.

Specify here which event is to be triggered in the following scenarios:

- □ If finger is not recognized
- □ If finger is recognized but it is rejected on the basis of a particular time or calendar restriction

The following are set by default:

- □ **EVENT FOR REFUSING UNRECOGNIZED FINGER**: Refuse unrecognized finger
- □ **EVENT FOR REFUSING RECOGNIZED FINGER**: Refuse recognized finger

Event conversion category

This category is only available for finger scanners.

Use this area to specify that an event assigned to a recognized finger should not be performed. The event that you define here will be performed instead. In this way, you can trigger different events on various finger scanners with just one reference finger scan.

10.9.5 BASIC SETTINGS **–** RIGHTS

Here, you can convert existing user accounts into administrator accounts, delete administrator accounts, edit an administrator account, or generate web access keys for an administrator account.

Add	Assigns administrator rights to a normal user account.
Delete	Removes the administrator rights from a user account.
New keys	Creates a set of single-use keys for web access under a particular administrator account.

ℹ️ See Accessing an *ekey net terminal server* via the Web, page 86.

!	NOTICE
	The administrator rights are independent of the access rights.

An administrator account includes the following properties:

Properties	Description
PASSWORD	You must define a password. You are not allowed to leave this field blank.
ADMINISTRATED TERMINAL GROUP	This is where you define the base element for terminal administration. You can handle objects starting from this level in the terminal view according to the type of rights set. The object could be an *ekey net master server*, an *ekey net terminal server*, or an *ekey net converter LAN*.
TERMINAL RIGHTS	Define the rights type.
ADMINISTRATED USER GROUP	You can handle objects starting from this level in the user view according to the type of authorization set. The object could be a company object, a group object, or all companies.
USER RIGHTS	Define the authorization type.

Table 23: Properties for an administrator account

TERMINAL RIGHTS	Description
Entitled to edit	The administrator account has authority to create, edit, and delete all objects.
View only	The administrator account only has read access to objects.
Concierge mode	Special mode of application, read-only.

Table 24:   *ekey net admin*: **BASIC SETTINGS** menu: **RIGHTS**: Rights : **TERMINAL RIGHTS**

ℹ️ See Concierge mode, page 85.

Administrator type	Description
Main administrator	The user can edit all the objects in the terminal and user views on a cross-company basis. Only one main administrator can edit all the settings.
Administrator	The user can edit objects in the terminal and/or user view starting from the relevant base element.
Device administrator	The user can modify objects in the terminal view starting from the base element but cannot change any objects in the user view.
User administrator	The user can modify objects in the user view starting from the base element but cannot change any objects in the terminal view.
Viewer	The user can view devices and/or users starting from the relevant base element.

Table 25:   *ekey net admin*: **BASIC SETTINGS** menu: **RIGHTS**: Rights : The different administrator types

10.9.6 BASIC SETTINGS **–** USER DATA

BUSINESS   Use this area to select the additional fields that you want to appear in the user properties under Additional user data.

The Fixed additional fields are a set of frequently used property fields that have been preconfigured by ekey. There are ten Free additional fields that you can define yourself.

10.9.7 BASIC SETTINGS**:** LOGGING

You can create logs in various formats:

- □ Internal log format that cannot be read by other applications
- □ CSV file (ASCII or Unicode)
- □ Logging via ODBC (MS SQL Server or MS Access database)
- □ Time recording log
- □ Web logging
- □ Reporting

!	**NOTICE**

The three logging formats "internal log format", "CSV file", and "logging via ODBC" are mutually exclusive. In other words, you can only use one of these formats at a time.

Logging category

These settings apply to all forms of logging.

LOGGING CONTROL PASSWORD	If you have defined a password for logging control, please enter it here. You will not be able to edit the Logging and Web logging categories until you do.
DATE FORMAT	Define what format should be used for the date/time stamp during logging.
HEADER OF THE CSV FILE	Specify whether the name of the individual columns should be written to the CSV output file as a header.
POSITIVE MESSAGES	Specify whether events triggered by successful identification should be logged. Access refusals on the basis of a time zone or calendar are classed as negative messages.
NEGATIVE MESSAGES	Specify whether events triggered by unsuccessful identification should be logged. These include access refusals on the basis of a time zone or calendar, unrecognized fingers, or unrecognized RFID serial numbers.
SYSTEM MESSAGES	Specify whether system messages should be logged. System messages include, for example, *ekey net admin* login, user/finger update, and device status change messages, etc.
Edit fields	Click Edit fields to define the columns for the CSV or ODBC log. The default setting is no columns. Add the required fields. If necessary, specify the order of the fields. The fields selected in this dialog will be used for the CSV and ODBC logs.

ℹ️ See Defining/changing the logging control password, page 73.

DATE FORMAT	Description
Text	The date value is written in European text format. E.g., 01.04.2014 15:01 (= April 1, 2014). The format is dependent on the system setting.
Text (ISO format)	yyyy-mm-dd HH:MM:SS. E.g. 2014.12.21 13:46:05 (= December 21, 2014).
Date value (only for ODBC)	Only applicable for ODBC logging. If you have defined this format for CSV logging, the "Text (ISO format" will be used.

Table 26:   *ekey net admin*: **BASIC SETTINGS** menu: **LOGGING**: Logging : **DATE FORMAT**

Field name	Column name	Description
User ID	UserID	The internal ID defined for the user object by the system.
User name	UserName	Name of the user, typically first name + last name.
Finger	FingerID	Numeric finger value.
Device ID	TerminalID	The internal ID defined for the device by the system.
Device name	TerminalName	Name of the device.
Date/Time	EvtTime	Date/time stamp in the format defined under **DATE FORMAT**.
Relay	RelayID	Relay number.
Relay name	RelayName	Name of the relay as defined in the device template.
Code	EvtCode	Event code.
Error text	EvtText	Event text.
Fixed additional fields		
Staff ID	StaffID	
E-mail	E-mail	
Phone	Phone	
Cell phone	MobilePhone	
Address	Address	
Form of address	Salutation	
Position	Position	
Department	Department	
Manager	Manager	
Assistant	Assistant	

Table 27:   *ekey net admin*: **BASIC SETTINGS** menu: **LOGGING**: Logging : Edit fields

FingerID	Finger	Description
0	-	Non-defined finger, e.g., event without FingerID.
1	F00	Left little finger
2	F01	Left ring finger
3	F02	Left middle finger
4	F03	Left index finger
5	F04	Left thumb
6	F05	Right thumb
7	F06	Right index finger
8	F07	Right middle finger
9	F08	Right ring finger
10	F09	Right little finger

Table 28:   *ekey net admin*: **BASIC SETTINGS** menu: **LOGGING**: Logging : Edit fields : Finger/FingerID

Relay/RelayID	Description
-1	Relay not defined, e.g., event without relay.
1	First relay
2	Second relay
3	Third relay
4	Fourth relay

Table 29:   *ekey net admin*: **BASIC SETTINGS** menu: **LOGGING**: Logging : Edit fields : Relay/RelayID

!	NOTICE

Under Edit fields , you also have the option of using all the Fixed additional fields that are enabled at the time.

⚠	ATTENTION

Each CSV file has its own individual fields, which are arranged in a specific order.
If you change the fields or the order without creating a new log file or renaming the old one, your CSV file will have a different number of fields or the meaning of the fields will change.
You must create a new CSV file or rename the old one.

ekey net master server logging **category**

The *ekey net master server* collects the log entries for all the *ekey net terminal servers* defined in the system and keeps them in one central location.

!	NOTICE

If the ekey net master server logging category is not enabled, you must enable it by entering the password under **LOGGING CONTROL PASSWORD** in the Logging category.

LOG DATA	Select the logging method that you want the *ekey net master server* to use here.
PATH FOR CSV FILE	If you have selected either of the two CSV logging methods, enter a file name with a valid path as the log destination here, e.g., C:\ekey net\logging\ekeynet.csv. The log file is renamed automatically as soon as it reaches a size of 8 MB.
DSN FOR DATABASE ACCESS (ODBC)	If you are using ODBC logging, specify the system DSN name for the ODBC connection here.
USER	If you are using ODBC logging, specify the user name for the ODBC connection here if you have defined one.
PASSWORD	If you are using ODBC logging, specify the password for the ODBC connection here if you have defined one.
TIME RECORDING LOG	If you specify a file name with a valid path in this field, a CSV file will be created purely for the purpose of recording accesses. This CSV file has no header. In order for this type of logging to work, you must check **ENABLE FOR TIME RECORDING** under the finger scanner settings for all the finger scanners involved in this logging process.

LOG DATA	Description
Do not save log data	The *ekey net master server* does not performing any logging activities. The most recent events can be viewed in *ekey net admin*.
Save log data	The *ekey net master server* saves the log data using the internal format. File: "ekeynetmasterserver_NBNAME.log".
Save log data in CSV file (Unicode)	The log data is saved as a CSV file in Unicode format.
Save log data in CSV file (ANSI)	The log data is saved as a CSV file in ASCII format.
Save log data in ODBC	The log data is recorded using ODBC (MS SQL Server or MS Access database).

Table 30: *ekey net admin*: **BASIC SETTINGS** menu: **LOGGING**: ekey net master server logging: **LOG DATA**

TIME RECORDING LOG	Description
UserID	The internal ID defined for the user object by the system.
UserName	Name of the user, typically first name + last name. If you have assigned a staff ID number to the user, this is used instead of the name.
FingerID	Numeric finger value in the following form: F00 to F09.
DeviceName	Name of the device.
DateTime	Date/time stamp in the format defined under **DATE FORMAT**.
Relay	Relay number.

Table 31: *ekey net admin*: **BASIC SETTINGS** menu: **LOGGING**: ekey net master server logging: **TIME RECORDING LOG**

Web logging category

You can send the log data via HTTP.

| ⚠ | **ATTENTION** |

The log data is sent unencrypted.

There is a risk of others misusing your log data.

Therefore, you should not send the log data over the Internet for security reasons.

| ! | **NOTICE** |

If the Web logging category is not enabled, you must enable it by entering the password under
LOGGING CONTROL PASSWORD in the Logging category.

| ℹ | See Configuring web logging operations, page 77. |

WEB LOGGING	Enable/disable web logging here.
ONLY USE ACTION CODES CONTAINING TEXT	The web log command is only sent if the action code contains actual text. You can use the next eight options to change the text. This only applies to web logging operations.
ACTION CODE "ACCESS"	Define the name of the "Access" action code. Access is the default setting.
ACTION CODE "EXIT"	Define the name of the "Exit" action code. Exit is the default setting.
ACTION CODE "REFUSED"	Define the name of the "Refused" action code. Refused is the default setting.
ACTION CODE "UNRECOGNIZED FINGER"	Define the name of the "Unrecognized finger" action code. Unrecognized finger is the default setting.
ACTION CODE "INTRUSION ALARM SYSTEM ON"	Define the name of the "Intrusion alarm system on" action code. Intrusion alarm system on is the default setting.
ACTION CODE "INTRUSION ALARM SYSTEM OFF"	Define the name of the "Intrusion alarm system off" action code. Intrusion alarm system off is the default setting.
ACTION CODE "RESTART DEVICE"	Define the name of the "Restart device" action code. Restart device is the default setting.
ACTION CODE "SWITCH"	Define the name of the "Switch" action code. Switch is the default setting.

Reporting category

Define the reporting settings here.

ENABLE REPORTING	Enable/disable reporting here.
DSN	Specify the system DSN for reporting here.
USER NAME	Specify the name of the MS SQL Server user account for the DSN.
PASSWORD	Specify the password for the MS SQL Server user account.

| ℹ | See Configuring reporting in *ekey net admin* , page 80. |

10.9.7.1 Defining/changing the logging control password

Fig. 56:   *ekey net admin*: **LOGGING** menu: Logging control : Password : Logging control

Follow the steps described below to change the logging control password:

Step	Instruction
1st	Go to **BASIC SETTINGS – LOGGING**.
2nd	On the top right-hand side, click on Password under Logging control . The Logging control dialog appears.
3rd	Enter the currently valid password under Old password . The Change password check box is enabled as soon as the password is entered correctly.
4th	Click on the check box.
5th	Enter a new password. If you leave the password blank, it will be removed altogether.
6th	Enter the new password again.
7th	Press OK .

The new password has been saved.

10.10 The wizard

The wizard makes it easier to configure the system. It will guide you step by step through the configuration process.

The wizard starts automatically when you first log into the system and keeps on appearing until the basic configuration steps have been completed.

> **!** **NOTICE**
>
> If you attempt to use more finger scanners than are licensed, the wizard will only start up with the Company or Calendar page.

To open the wizard manually, access it via the **START** menu. You can skip individual configuration pages.

WIZARD	Starts the wizard.
COMPANY	Define the company name.
BUSINESS	Define the office hours for the default time zone Office hours. You can only do this once. After that, you will have to edit the time zone manually. Specify a calendar for the system.
CALENDAR	Specify a calendar for the system.
LIGHT	
CREATE USER GROUP	Create or delete some user groups.
BUSINESS COM	
CREATE USERS	Add users and assign them to user groups.
ENROLL FINGER	Add reference finger scans and assign events to them.
ADDITIONAL USER DATA	Enter additional user data.
ASSIGN EKEY NET TERMINAL SERVER	Create an *ekey net terminal server*.
ADD EKEY NET CONVERTER LAN	Search for the *ekey net converter LAN* and incorporate it into the system.
ADD DEVICE	Search for the finger scanners and control panels, and incorporate them into the system.
EXIT WIZARD	Terminates the wizard.

ⓘ See **USER** menu, page 30.

ⓘ See *ekey net terminal server*, page 36.

ⓘ See Adding ekey net converter LANs, page 40.

ⓘ See Adding a , page 42.

ⓘ See Adding , page 46.

ⓘ See Adding an RFID reader, page 50.

❗	**NOTICE**

Once all the licenses are in use, you will not be able to create any more devices in the *ekey net* using the wizard. A search for devices will not return any new devices. Create any additional control panels manually.

10.11 Log display

In the **DATA** menu, the log display takes the form of a main window and in the **STATUS** menu it appears as a window on the right-hand side. In the **STATUS** menu, the log entries are filtered and displayed according to which device or folder is currently selected.

Fig. 57:   *ekey net admin*: **DATA** menu: Log **VIEW**

1 Start date filter field
2 End date filter field
3 Refresh
4 Text filter field
5 Apply filter
6 Clear filter

The list of log entries is sorted chronologically. You can access the available commands via the context menu (right-hand mouse button).

Fig. 58:   *ekey net admin*: **DATA** menu: Log view: Context menu

!	NOTICE

Some entries may not be sorted chronologically. These are offline log entries that have been added subsequently at a later point. To resolve this issue, refresh the list manually.

11 Extended functions

11.1 Installing MS SQL Server 2008 R2 Express

You can download a free version of SQL Server from http://www.microsoft.com/en-us/download/details.aspx?id=30438 and then install it. Installation instructions can be found on the Microsoft website.

During installation, select the mixed mode option (SQL Server and Windows Authentication mode) for the authentication method.

11.2 Logging operations

11.2.1 Configuring ODBC logging operations

For ODBC logging, you require an MS SQL server.

ℹ	See Installing MS SQL Server 2008 R2 Express, page 75.

11.2.1.1 Creating a table

Step	Instruction
1st	Create a database and a table in accordance with the following syntax: CREATE TABLE EkeyNetLog (UserID int, UserName varchar (255), FingerID int, TerminalID int, TerminalName varchar (255), EvtTime varchar (50), RelayID int, RelayName varchar (255), EvtCode int, EvtText varchar (255))
2nd	If you want to take fixed additional fields for user data and use them for ODBC logging as well, you must adapt the SQL CREATE statement. For example, you might want to use the Staff ID (StaffID) and E-mail (E-mail) fields for ODBC logging as well: CREATE TABLE EkeyNetLog (UserID int, UserName varchar (255), FingerID int, TerminalID int, TerminalName varchar (255), EvtTime varchar (50), RelayID int, RelayName varchar (255), EvtCode int, EvtText varchar (255), StaffID varchar (255), E-mail varchar (255))

ℹ	See *ekey net admin*: **BASIC SETTINGS** menu: **LOGGING**: Logging: Edit fields, page 69.

⚠	**ATTENTION**

The fields for ODBC logging must be identical to the ones in the SQL Server table.
Otherwise, the table will not be populated by the system.
If you add/remove columns to/from an existing ODBC logging operation, you must adapt the table on the SQL server accordingly.

11.2.1.2 Configuring DSN

Step	Instruction
1st	Create a DSN for ODBC access as per **BASIC SETTINGS**: **LOGGING**: Reporting.
2nd	Define the settings for ODBC logging in *ekey net admin*.
3rd	Select Send changes to devices to activate these changes. Check whether log entries get written to the table as soon as an access operation takes place.

|i| See Configuring the OBDC connection to SQL Server, page 78.

|i| See **BASIC SETTINGS**: **LOGGING**, page 68.

11.2.2 Configuring web logging operations

Step	Instruction
1st	Enable web logging under **BASIC SETTINGS: LOGGING:** Web logging.
2nd	Press Web logging on the right-hand side.
3rd	Enter the destination address in the text field. You can create a URI by combining the available fields. For example: http://10.1.28.28/pwclient/OpenPrinterFromEkey.asp?username=«UserName»&personal nummer=«StaffID». When an event occurs, the user name and staff ID are sent to the address 10.1.28.28/pwclient.
4th	Enable Web logging under the finger scanner settings for all those finger scanners whose events are to be used for web logging purposes.

Fig. 59:   *ekey net admin*: **BASIC SETTINGS**: **LOGGING**: Web logging: Define URI and destination address

These messages can be processed on the receiver side. This calls for an appropriate application that is capable of processing this data.

|i| See Adding a finger scanner, page 46.

11.3 Reporting

Reporting requires an instance of Microsoft SQL Server. MS SQL Server version 2005 and higher is suitable for this purpose.

|i| See Installing MS SQL Server 2008 R2 Express, page 75.

11.3.1 Configuring the OBDC connection to SQL Server

Step	Instruction
1st	Create a database called ekeynet.
2nd	If you have a 32-bit operating system, start the following application: Control Panel: Administrative Tools: Data Sources (ODBC). If you have a 64-bit operating system, start the 32-bit variant of odbcad32.exe under C:\Windows\SysWOW64\ odbcad32.exe. If the system drive is not C:, enter the letter of your system drive instead of C.
3rd	Select **SYSTEM DSN**.
4th	Press Add.
5th	Select SQL Server.
6th	Click Finish.
7th	Enter a name for the data connection. This is the DSN name that will be used for configuring reporting in *ekey net*.
8th	Enter the name of the server instance, which is usually "HOSTNAME\SQLEXPRESS".
9th	Select SQL authentication.
10th	Enter the login information that you defined while installing SQL Server.
11th	Select the newly created ekeynet database as the default database.
12th	Click through the subsequent dialog pages until you reach the end.

Fig. 60:   odbcad32.exe: Configure system DSN: Select driver

Fig. 61:   odbcad32.exe: Configure system DSN: New data source

Fig. 62:   odbcad32.exe: Configure system DSN: Authentication

Fig. 63:   odbcad32.exe: Configure system DSN: Define default database

11.3.2 Configuring reporting in *ekey net admin*

Configure reporting under **BASIC SETTINGS**: **LOGGING**: Reporting.

Step	Instruction
1st	Enter the DSN that you created for reporting in the course of the previous section and also the SQL account information for the database. The default user is usually sa. The password is usually the one that you defined while installing SQL Server.
2nd	Press Save to apply the settings entered. Test/Configure ... is enabled.
3rd	Press Test/Configure ... to test the ODBC connection and create the necessary tables. The configuration process is only complete once you see a status message indicating that it was successful.

Reporting has now been configured.

Fig. 64:   *ekey net admin*: **BASIC SETTINGS**: **LOGGING**: Reporting

Fig. 65:   *ekey net admin*: **BASIC SETTINGS**: **LOGGING**: Reporting Test/Configure

11.3.3 Finger scanner report and User report

These two buttons are only enabled if reporting is operational. The same procedure is used for both.

Step	Instruction
1st	To open the query dialog box, enter the logging control password (if you have defined one).
2nd	Define the period.
3rd	Select All users/finger scanners or a specific user/finger scanner.
4th	Press OK.

Fig. 66: *ekey net admin*: **DATA**: Finger scanner report/User report

Delete	Deletes the search result.
OK	Starts the query.
Cancel	Terminates the dialog.
Save	Saves the result as an HTML document.

11.4 Consistency check

Whenever you press Send changes to devices, a consistency check is performed on the database. If inconsistencies are identified, a dialog containing the errors appears. Resolve the problems indicated here to avoid malfunctions.

Fig. 67: *ekey net admin*: Consistency check with errors

Open	If you have selected an object, this opens it for editing.
Show	If you have selected an object, this takes you to the view where the object is defined.
Refresh	Refreshes the dialog view.
Save ...	Saves all entries as an HTML document.
Send changes to devices	Transfers all the changes.
Cancel	Terminates the dialog.

The following checks are currently performed:

- □ *ekey net terminal server* computer names used more than once
- □ *ekey net converter LAN* IP addresses used more than once
- □ Serial number of finger scanner, control panel, or *ekey net converter LAN* has a value of 0
- □ Serial number of finger scanner, control panel, or *ekey net converter LAN* used more than once
- □ Active users without access authorization
- □ Firmware of finger scanner, control panel, or *ekey net converter LAN* is outdated
- □ No fingerprints stored on finger scanner
- □ Too many fingerprints stored on finger scanner
- □ Mixture of finger scanner hardware V5 (Atmel) and V6 (Authentec) on *ekey net converter LAN*
- □ Check to see if database contains FAR
- □ Check to see if default password has been changed from TOCAadmin or Administrator
- □ Check to see if staff ID is unique
- □ No RFID serial numbers for RFID finger scanners or too many
- □ Incorrect finger scanner assignment for RFID reader
- □ Check to see if CCP events are being used without a CCP
- □ Incompatible finger scanner firmware
- □ Check to see if finger scanner has been assigned without a compatible reference finger scan

11.5 FAR problem report

If the FAR check performed on the database reveals inconsistencies, they can be displayed in the FAR problem report. You can save the report as an HTML document.

Fig. 68: *ekey net admin*: FAR problem report example

Here, you can see two example FAR scenarios. You must delete all four of the reference finger scans indicated.

User	Reference finger scan
MyAdmin	Right middle finger
user, test 01	Right ring finger
user, test 02	Right middle finger and right ring finger

11.6 Attendance list

To ensure that the attendance list is displayed correctly, you must record whenever a user obtains access or exits. There are two different ways of doing this.

!	NOTICE

Given that organizational (rather than technical) measures are normally used to record when a user gains access and exits, the attendance list is not guaranteed to work 100% reliably. It would, for example, be necessary to install a turnstile for accessing and exiting a building so that people could only enter and leave via this route.

Recording attendance with two different reference finger scans per user

Assign an access event to one reference finger scan and an exit event to the other. The user swipes their first finger when they enter the building and their second finger when they exit it.

Advantage	Easy to configure
	No additional finger scanner required
	Can be performed on any finger scanner for which the user is authorized
Disadvantage	Usage

Recording attendance with two finger scanners

The user relies on one finger scanner to access the building and uses the other one to exit it.

Advantage	Easier to use
Disadvantage	Second finger scanner required
	Users may forget to "check out"

Before you can record when a user accesses and exits the building, you must first define an exit action and an exit event. Default events and actions already exist for the access scenario.

11.6.1 Defining an exit event and action

Step	Instruction
1st	Create an action with the Exit **ACTION CODE** but no other settings.
2nd	Create an event that relies on the Exit action.

Edit Action			Edit event		
ID	1001		ID	1001	
Description	Leave		Description	Leave	
Action Code	Departing		Action	Leave	
Device	No device		Counter	0	
Switching mode			Reset	Never	
Enable Keep-Switched Function	☑ Yes		Timeout in seconds	0	
Impulse length (ms)	0		Actions when counter ends	No Action	
LED (unicolored)	Unchanged		Event Code		
LED (3-colored)	Unchanged				

Fig. 69:   Customized exit action and event

i	See Creating a customized action, page 59.

i	See Creating a customized event, page 63.

11.6.2 Recording attendance with two different reference finger scans per user

Step	Instruction
1st	Register (enroll) two reference finger scans for each user.
2nd	Assign an event to the finger that is to be used for access. This event must rely on the Access **ACTION CODE**, e.g., Open door with finger. In this way, the user can signal that they are present.
3rd	Assign the previously defined exit event to the finger that is to be used for exiting the building. In this way, the user can signal that they are absent.

11.6.3 Recording attendance with one reference finger scan per user

Provide a finger scanner for the sole purpose of recording attendance/absence based on one reference finger scan. This finger scanner is not responsible for any other task.

Each user can use any finger scanner within the system for which they are authorized to signal that they are present. The only exception in this regard is the finger scanner they use to signal their absence.

Step	Instruction
1st	Create a customized device template. This converts the Open door with finger event into the exit event that you created previously.
2nd	Assign the device template that you have just created to the finger scanner that is responsible for recording when a user exits. This finger scanner will then perform the exit event for all those assigned reference scans that have the Open door with finger event assigned to them.

ⓘ   See Creating a customized device template, page 65.

11.6.4 Working with the attendance list

The attendance list shows which system users are present. It can be accessed in the **DATA** menu and in the **STATUS** menu via Show attendance list. If you have defined a password for logging control, the dialog for entering it appears.

ⓘ   See Defining/changing the logging control password, page 73.

Fig. 70: *ekey net admin*: **DATA/STATUS**: Show attendance list

1 Text filter field
2 Apply filter
3 Clear filter
4 Deletes all entries in the attendance list
5 Exports the attendance list in CSV format

!	**NOTICE**

Clicking on Reset only resets the attendance list in this instance of *ekey net admin*, not on the server.

11.7 Concierge mode

BUSINESS

If a user logs into *ekey net admin* and the special Concierge mode authorization has been defined for this account, *ekey net admin* opens in Concierge mode. In this mode, the user interface is scaled down drastically.

The following functions are available:

- □ Manually switching relays within the authorized terminal zone. This allows the user to open and close doors
- □ Opening the attendance list
- □ Displaying the device status within the authorized terminal zone

i	See **BASIC SETTINGS** – **RIGHTS**, page 66.

In Concierge mode, *ekey net admin* can be found minimized in the information area. Clicking on this symbol opens the main window:

Fig. 71:   *ekey net admin*. Concierge mode main window

        1 Opens the status view
        2 Quits the application
        3 Switch relay
        4 Device for switching
        5 Event (finger scanner) or action (control panel) for switching

11.8 Accessing an *ekey net terminal server* via the Web

Using a browser, every user with administrator rights can request the status of all the devices associated with an *ekey net terminal server* and switch relays manually.

⚠	ATTENTION

The data is sent unencrypted.
Consequently, the data is not protected.
For security reasons, access via the Web should be restricted to within the LAN.

11.8.1 Logging in with a single-use PIN

The function for generating the single-use key can be found in the **BASIC SETTINGS – RIGHTS** menu.

Step	Instruction
1st	Select the user account that you want to create a new set of keys for.
2nd	Press New keys. The new set of keys is copied to the Windows clipboard.
3rd	Copy it into an application.
4th	To activate the set of keys, press Send changes to devices. In total, sixteen keys are generated. Each key can be used once.
5th	Use the URL: http://tsip:58007 or http://ts.host.name:58007 .
6th	Enter the PIN.
7th	Press Send. The start page appears, but the configured devices will determine what it looks like.
8th	You can request the device status or perform relay switching manually.

Fig. 72:   Web access: Log in with a PIN

Fig. 73:   Web access: Start page

11.8.2 Logging in with a user ID and password

The internal ID of the user account and the defined password are used to log in. The internal ID of the user account is displayed on the properties page for the user object.

Step	Instruction
1st	Use the URL: http://tsip:58007/UserID or http://ts.host.name:58007/UserID. E.g., internal ID = 101; TS = 10.0.0.1 → http://10.0.0.1:58007/101
2nd	Enter the password and press Send. The start page appears, but the configured devices will determine what it looks like.
3rd	You can request the device status or perform relay switching manually.

Fig. 74:   Web access: Log in with a user ID and password

11.9 Power-on reset special configuration

If the entire RS-485 bus is detrimentally affected by an ESD impulse, the power-on reset control panel on this RS-485 bus may no longer be able to restart the finger scanner. So that the finger scanner can be restarted in such cases, you must install additional hardware (an *ekey net converter LAN* and an *ekey net control panel*) plus special cabling.

The control panel on the second RS-485 bus must be assigned as a power-on reset control panel to the finger scanner you want to monitor.

Fig. 75:   Power-on reset special configuration

1 The finger scanner blocks the RS-485 with an ESD impulse.
2 The *ekey net terminal server* monitors the status of the RS-485 bus via the *ekey net converter LAN* and detects a fault.
3 The *ekey net terminal server* switches the power-on reset via the control panel on the second RS-485 bus.
4 The second control panel on the second RS-485 bus ensures that the finger scanner restarts.

11.10 Composite control panel

<table>
<tr><td>❗</td><td>NOTICE</td></tr>
</table>

If you are using a *CCP*, you can connect up to seven control panels and one finger scanner on the RS-485 bus.
All the control panels that belong to a single *CCP* must be connected on the same RS-485 bus.

Follow the steps described below if you want to use a *CCP*:

Step	Instruction
1st	Create and configure the control panel and the *CCP*.
2nd	Create and configure a finger scanner.
3rd	Assign a finger scanner to the *CCP*.
4th	Assign some reference finger scans for the relevant user to a *CCP* event.
5th	Press Send changes to devices to complete the configuration process.
6th	Test the settings.

ℹ️ See Editing a composite control panel, page 43.

ℹ️ See Adding a finger scanner, page 46.

ℹ️ See Creating/editing users, page 30.

<table>
<tr><td>❗</td><td>NOTICE</td></tr>
</table>

The *CCP* is subject to the following restrictions:

- Do not use any customized device templates for the finger scanner to which the *CCP* has been assigned
- Do not use any customized events that trigger a second action (Action when counter ends)

11.11 Automatic time-controlled operation for a control panel

BUSINESS

Step	Instruction
1st	Create a time zone with all the necessary time slots.
2nd	Check **USE TIME ZONE FOR TIME-CONTROLLED OPERATION** for this time zone.
3rd	Assign the time zone to a control panel and to the relay that is to be responsible for automatic time-controlled switching.

<table>
<tr><td>❗</td><td>NOTICE</td></tr>
</table>

If you remove an automatic time-controlled operation setting from a control panel, you must switch off the relay of this control panel manually.

11.12 Action boundaries

You can configure a customized action so that it is effective within a device zone right up to the action boundary. You can define the action boundary for the following types of object: *ekey net converter LAN*, terminal group, or *ekey net terminal server*.

The *ekey net converter LAN* is always implicitly defined as the action boundary by default if you have not specified an action boundary in relation to this object or a higher-level one.

!	NOTICE

If you have not defined an action boundary for any of the relevant objects in the system, the *ekey net converter LAN* always serves as the action boundary. When an action with an action boundary is triggered, it is performed by all devices on the RS-485 bus of the *ekey net converter LAN*.

!	NOTICE

Without exception, none of the default actions within the system use zone switching.

11.12.1 Defining action boundaries

Follow the steps described below to enable the action boundary for the following types of object: *ekey net converter LAN*, terminal group, or *ekey net terminal server*:

Step	Instruction
1st	Open the object.
2nd	Enable Action boundary.

i	See Editing an ekey net terminal server, page 37

i	See Editing a terminal group, page 38.

i	See Adding ekey net converter LANs, page 40.

11.12.2 Creating a customized action with zone switching

Step	Instruction
1st	Create a customized action. The Device option of the customized action is the only one that plays a definitive role in zone switching.
2nd	Select one of the zone properties under All devices within zone – relay n.

i	See Creating a customized action, page 59.

11.12.3 Creating a customized event with zone switching

Step	Instruction
1st	Create a customized event.
2nd	Under Action, assign a customized zone switching action to the event.

i	See Creating a customized event, page 63.

⚠	**ATTENTION**

An event cannot trigger two actions with zone switching.

In this case, the zone switching will not work.

Do not use the Action when counter ends property.

11.12.4 Assigning a customized event to reference finger scans

Step	Instruction
1st	Assign the customized event to the required reference finger scans.
2nd	Press Send changes to devices to complete the configuration process.

ℹ	See Enroll finger properties page, page 31.

11.13 Keep-switched function

Step	Instruction
1st	Create a time zone with time slots that will activate the keep-switched function.
2nd	Assign an event to some reference finger scans of the relevant users. This event must be one already assigned to an action with the keep-switched function enabled.
3rd	Create an access authorization assignment between the time zone and the user group.
4th	Select Send changes to devices to complete the configuration process.
5th	Test the settings.

ℹ	See Time zone, page 52.
ℹ	See **BASIC SETTINGS – ACTIONS**, page 59.
ℹ	See **BASIC SETTINGS – EVENTS**, page 62.
ℹ	See Creating/editing users, page 30.
ℹ	See **AUTHORIZATIONS** menu, page 55.

11.14 UDP transmission

The system can send defined data packets via UDP based on events at the finger scanner. You can use the *ekey net terminal server* or the *ekey net converter LAN* as the sender.

!	**NOTICE**

Do not use them both. Otherwise, you will receive the packets from the *ekey net terminal server* as well as the *ekey net converter LAN*.

To debug UDP transmission, use a suitable network protocol analysis program such as *Wireshark*.

11.14.1 Protocol formats for UDP transmission

11.14.1.1 Rare protocol format

The rare format is a binary-encoded protocol. This makes it more efficient with regard to packet size. However, it is more extensive in terms of the amount of information transmitted. The rare format can be sent from the *ekey net terminal server* and from the *ekey net converter LAN*.

Field name	Length (bytes)	Data type	Value range	Description	
Version	4	Long	3	Version of UDP packet	
ActionCode	4	Long	0-9999	ActionCodeNone	0
				ActionCodeEnter	1
				ActionCodeLeave	2
				ActionCodeRefused	3
				ActionCodeUnrecognized	4
				ActionCodeAlarmDevOn	5
				ActionCodeAlarmDevOff	6
				ActionCodeAlarmLevel0	7
				ActionCodeAlarmLevel1	8
				ActionCodeAlarmLevel2	9
				ActionCodeAlarmLevel3	10
				ActionCodeUserMode0	11
				ActionCodeUserMode1	12
				ActionCodeUserMode2	13
				ActionCodeUserMode3	14
				ActionCodeReboot	15
TerminalID	4	Long	1 – (UINT_MAX-1)	Internal ID of device	
Serial number of the scanner	14	String	xxxxxxxxxxxxxx	14-digit number consisting of 14 numeric characters	
Relay ID	1	String	0	ID of relay 1 = Relais 1 2 = Relais 2 3 = Relais 3 4 = Relais 4	
Reserved	1	String	0	Not used	
User ID	4	Long	1-0xFFFFE	Internal ID of user. 0 not defined	

Field name	Length (bytes)	Data type	Value range	Description
Finger ID	4	Long	0-10, 16	ID of finger 1 = left little finger 2 = left ring finger 3 = left middle finger 4 = left index finger 5 = left thumb 6 = right thumb 7 = right index finger 8 = right middle finger 9 = right ring finger 10 = right little finger 16 = RFID
Event	16	String	xxxxxxxxxxxxxxxx	
Time	16	String	yyyymmdd hhmmss	yyyymmdd hhmmss
Name	2	Short	0	Name of the user as a Unicode string (if available; otherwise: empty)
Staff ID	2	Short	0	StaffID (if available; otherwise: empty)

Table 32: UDP transmission: Rare protocol format

> **⚠ NOTICE**
>
> □ ActionCode sent from *ekey net terminal server* as specified in the description. The *ekey net converter LAN* sends the EventID that is assigned to each event.
> □ For Event, the first 16 characters of the event name are sent from the *ekey net terminal server*. The *ekey net converter LAN* sends an empty string.
> □ For Name, the user name is sent from the *ekey net terminal server* as a Unicode string. The *ekey net converter LAN* sends an empty string.
> □ For Staff ID, the staff ID is sent from the *ekey net terminal server*. The *ekey net converter LAN* sends an empty string.

11.14.1.2   Net protocol format

The net format is less extensive than the rare format. It is ANSI string encoded. The individual fields are separated by means of a spacer (a bit like with CSV format). You can define the spacer used. The default setting is the "_" (underscore) character.

Field name	Number of characters	Data type	Value range	Description
Packet type	1	String	"1"	`"1"` = "user data" packet type
User ID	6	String (decimal)	"0"-"999999"	"UserID" from *ekey net* `"000000"` = undefined
Finger ID	1	String (decimal)	"0"–"9"	`"1"` = left little finger `"2"`.= left ring finger `"3"` = left middle finger `"4"` = left index finger `"5"` = left thumb `"6"` = right thumb `"7"` = right index finger `"8"` = right middle finger `"9"` = right ring finger `"0"` = right little finger `"-"` = no finger `"@"` = RFID
Serial number of the scanner	14	String	"xxxxxxxxxxxxxx"	14-digit number consisting of 14 numeric characters `"**************"` = undefined
Event	6	String	"0"-"999999"	"EventID" from *ekey net*

Table 33:   UDP transmission: Net protocol format

11.14.2   UDP transmission by the *ekey net terminal server*

The *ekey net terminal server* sends the UDP packet in binary rare format only.

Step	Instruction
1st	Define the **UDP PACKET RECEIVER**.
2nd	Define the **PORT FOR UDP PACKET**.

UDP transmission is now enabled.

[i] See Editing an ekey net terminal server, page 37.

11.14.3 UDP transmission by the *ekey net converter LAN*

The *ekey net converter LAN* can send UDP information in the rare format or – if the firmware version is 2.1.11.21 or higher - in the new net format. The net format is transmitted as a plain text ANSI string.

To configure the *ekey net converter LAN* for UDP transmission, use the ekey net converter LAN config or ConfigConverter.exe application.

Fig. 76:   ConfigConverter: Configuring UDP transmission for an *ekey net converter LAN*

11.15 Wiegand

The *ekey net converter Wiegand* is used to link an *ekey net* to a Wiegand system. Data is routed unidirectionally from the *ekey net* system to the Wiegand system.

!	NOTICE

Only one *ekey net converter Wiegand* may be used per *ekey net converter LAN*.

---

i	Detailed information on cabling and configuring the *ekey net converter Wiegand* can be found at http://www.ekey.net/downloads-en/cat/Datenblatt (document titled: "Data sheet *ekey net converter Wiegand* en ID153").

Define the settings for Wiegand functionality as described below:

Step	Instruction
1st	Under **BASIC SETTINGS – OPTIONS**, check Use Wiegand ID.
2nd	Create a customized device template for an *ekey net converter Wiegand*. This template must contain the necessary settings for the Wiegand protocol. If you require the standard 26-bit protocol, you do not need to create a customized device template. The default device template for an *ekey net converter Wiegand* is already configured with this in mind.
3rd	In the user properties, enter the Wiegand user ID under Additional user data for all users.
4th	In the finger scanner properties, enter the Wiegand ID for all the finger scanners that you want to forward data to the Wiegand system.
5th	Press Send changes to devices to complete the configuration process.
6th	Test the settings.

Example of the Wiegand standard protocol (26 bits)

Total bit length   26
OEM bit length   0
FS ID bit length   8
UID bit length   16
OEM identifier   0

ID	PE	FS ID								USER ID																PO
Bit #	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
Relative bit #	1	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	1
Binary content																										

Table 34: Wiegand standard protocol (26 bits)

Example of the Wiegand Pyramid protocol (39 bits)

Total bit length   39
OEM bit length   0
FS ID bit length   17
UID bit length   20
OEM identifier   0

ID	PE	FS ID																	USER ID																				PO
Bit #	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39
Relative bit #	1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	1
Binary content																																							

Table 35: Wiegand Pyramid protocol (39 bits)

Example of the Wiegand customized protocol (42 bits with OEM identifier)

Total bit length	42
OEM bit length	8
FS ID bit length	16
UID bit length	16
OEM identifier	7

ID	PE	OEM identifier								FS ID																USER ID																PO
Bit #	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42
Relative bit #	1	1	2	3	4	5	6	7	8	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	1
Binary content		0	0	0	0	0	1	1	1																																	

Table 36: Wiegand customized protocol (42 bits with OEM identifier)

> ⚠ **ATTENTION**
>
> No validity check is performed on the Wiegand user ID of a user or the Wiegand ID of a finger scanner.
> If the numeric values exceed the bit length defined for the respective ID, the value is shortened to this bit length and sent truncated.
> Carefully check the bit length of the respective IDs.

11.16 *ekey net* SDK

The *ekey net master server* features a software interface that allows you to access the database and logging system with external systems. If you wish to use this interface, please contact ekey.

12 Details concerning INI files

ekey net admin, *ekey net master server*, and *ekey net terminal server* are configured by means of the following INI files: "ekeynetadmin.ini", "ekeynetmasterserver.ini", and "ekeynetterminalserver.ini". The files are stored in folder C:\ProgramData\ekey\ekey net (Windows Vista and higher) or C:\Documents and Settings\All Users\Application Data\ekey\ekey net (Windows XP).

Example "ekeynetadmin.ini" file:

[Settings]

Path=E:\ekey net\admin

DiagnosticsPath=E:\ekey net\admin\diag

12.1 INI entries for *ekey net admin*

Make the entries within [Settings].

Value	Description
Path	Absolute path leading to the data folder for *ekey net admin*. E.g., Path=c:\temp\admin
DiagnosticsPath	Absolute path leading to the diagnostics folder for *ekey net admin*. E.g., DiagnosticsPath=c:\temp\admim\diag

Table 37: INI entries for *ekey net admin* "ekeynetadmin.ini"

	NOTICE
!	

It is absolutely essential that you enter the `Path` in "ekeynetadmin.ini".

12.2 INI entries for *ekey net master server*

Make the entries within [Settings].

Values	Description
Path	Absolute path leading to the data folder for *ekey net master server*.
DiagnosticsPath	Absolute path leading to the diagnostics folder for *ekey net master server*.
TimeRecordLogUseUnicode	Enables time recording logging in the form of a Unicode CSV file. 0 … Disabled 1 … Enabled E.g., `TimeRecordLogUseUnicode=1`
PKE card type	If you are using PKE, you must select either 1 or 2 for this setting. 0 … Disabled 1 … 5-digit numeric ID that is completed with trailing zeros to fill up all 5 characters 2 … Max. 12-digit alphanumeric card ID E.g., `PKE card type=2`
ShowVseFeature	Enables the CCP feature. By default, this function is no longer displayed. 0 … Disabled 1 … Enables the CCP feature
ShowE-MailNotificationFeature	Enables the e-mail transmission feature. By default, this function is no longer displayed. 0 … Disabled 1 … Enables the e-mail transmission feature

Table 38:   INI entries for "ekeynetmasterserver.ini"

	NOTICE
!	

It is absolutely essential that you enter the `Path` in "ekeynetmasterserver.ini".

12.3 INI entries for *ekey net terminal server*

Make the entries within [Settings].

Value	Description
Path	Absolute path leading to the data folder for the *ekey net terminal server*.
DiagnosticsPath	Absolute path leading to the diagnostics folder for the *ekey net terminal server*.
Server	NetBIOS name of the *ekey net master server.* E.g., `Server=CLA0013`
TimeRecordLogUseUnicode	Enables time recording logging in the form of a Unicode CSV file. `0` … Disabled `1` … Enabled
ForceServerMatching	In cases where finger scanners feature server matching, this setting prevents offline matching on the finger scanner. `0` … Disabled `1` … Enabled
FARlogging	For finger scanners that feature server matching, this setting enables highly detailed logging. This type of logging is used for diagnostic purposes. `0` … Disabled `1` … Enabled `2` … Detailed logging. The match time may exceed 3 s.
SaveBadReconstructImageAuthentec	Authentec finger scanners send slices of non-reconstructible images during server matching. `0` … Disabled `1` … Enabled
ServerIntegratedLearningFunctionDiagnostics	Enables diagnostic logging for the integrated learning function on the server. The integrated learning function makes it possible to detect changes in the fingerprint image. `0` … Disabled `1` … Enabled

Table 39:   INI entries for "ekeynetmasterserver.ini"

> **!** **NOTICE**
>
> It is absolutely essential that you enter the `Path` and `Server` in "ekeynetterminalserver.ini".

---

13 Hardware maintenance

The system is largely maintenance-free. The sensor surface of each finger scanner is essentially self-cleaning due to repeated use (swiping of fingers). However, if the finger scanners do get dirty, clean them with a damp (not wet), non-abrasive cloth. Use clean water without adding detergent. Treat the sensor surface with care.

14 Dismantling and disposal

Pursuant to Directive 2002/96/EC of the European Parliament and Council of January 27, 2003 on the sale, return and environmentally friendly disposal of waste electrical and electronic equipment (WEEE) supplied after August 13, 2005, electrical and electronic equipment is to be recycled and may not be disposed of with household waste. As disposal regulations within the EU can differ from country to country, please contact your dealer for further information as necessary.

15 Declaration of conformity

ekey biometric systems GmbH hereby declares that the product conforms to the relevant provisions of the Electromagnetic Compatibility Directive 2004/108/EC of the European Union. The complete text of the declaration of conformity can be downloaded from http://www.ekey.net/downloads.

16 Copyright

Copyright © 2015 ekey biometric systems GmbH.

All content, artwork, and any ideas contained in these operating instructions are subject to applicable copyright laws. Any transmission, relinquishment, or transfer of this content or parts thereof to any third party requires the prior written consent of ekey biometric systems GmbH. Translation of the original documentation.

www.ekey.net

Made in Austria